



# Investor Presentation

February 2023

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sonova  
HEAR THE WORLD

PHONAK

unitron

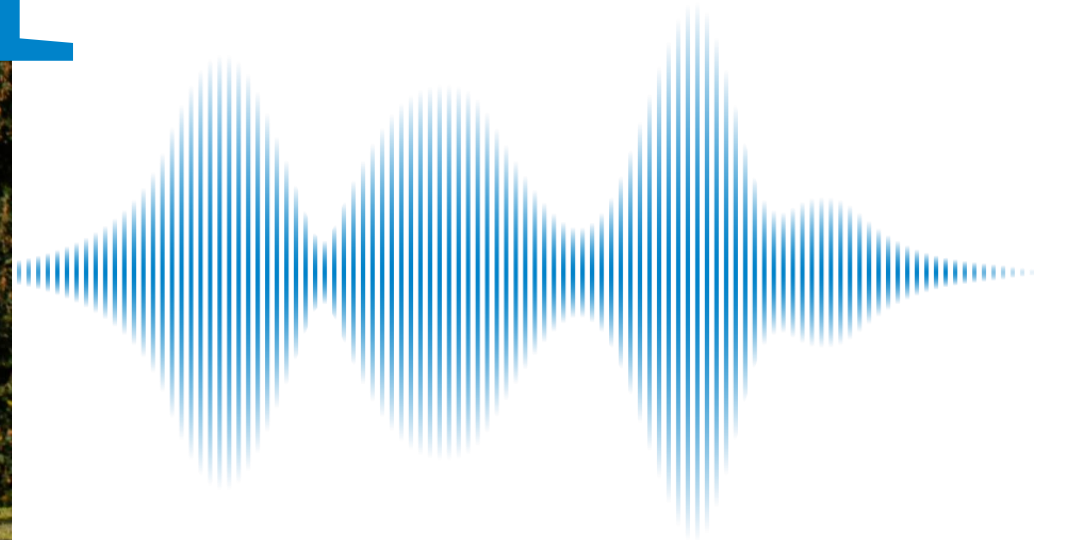
AudioNova

SENNHEISER

AB ADVANCED  
BIONICS

I

## Sonova Group & hearing care market



# Sonova Group results

Key highlights – HY 2022/23

## Sales



**CHF 1,847 m**  
+17.9% in LC  
+15.1% in CHF

## EPS (adj.)



**CHF 4.90 per share**  
+7.0% in LC  
+0.8% in CHF

## Sales outlook



**+15-19%**  
growth in LC  
in FY 2022/23

## EBITA (adj.)



**CHF 398.1 m**  
+3.0% in LC  
-2.0% in CHF

## Innovation



**Phonak Lumity**  
Successful launch  
and positive market  
response

## EBITA (adj.) outlook



**+ 6-10%**  
growth in LC  
in FY 2022/23

Note: adj. refers to adjusted figures; for details, please refer to Appendix – Non-GAAP adjustments.

## Reasons to invest in Sonova

### Attractive market

- Attractive secular growth drivers
- Relative resilience to economic cycles
- Good penetration potential in both hearing devices and implants
- Continued potential to innovate “Better Hearing”
- Opportunity to elevate hearing aids to become a “healthy living companion”

### Leading market position

- Leading positions in key market segments
- Advanced vertically integrated business model
- Broadest and most advanced product offering
- Global and differentiated distribution network



### Strong financials

- Attractive margin with further upside
- Significant capacity for growth investments
- Strong balance sheet
- Solid free cash flow and low tax rate

Note: HI = Hearing Instruments; CI = Cochlear Implants

► **Strong fundamentals and attractive growth potential fully intact**

# Our businesses

Company structure and key brands

## Hearing Instruments segment

### Hearing Instruments



**PHONAK** **unitron**

### Audiological Care



**AudioNova** 

### Consumer Hearing



 **SENNHEISER**

## Cochlear Implants segment

### Cochlear Implants



 **ADVANCED  
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# Product and service offering

Broadest and most advanced offering of hearing care solutions

 **SENNHEISER**

## Consumer Hearing



Premium &  
True Wireless  
headphones



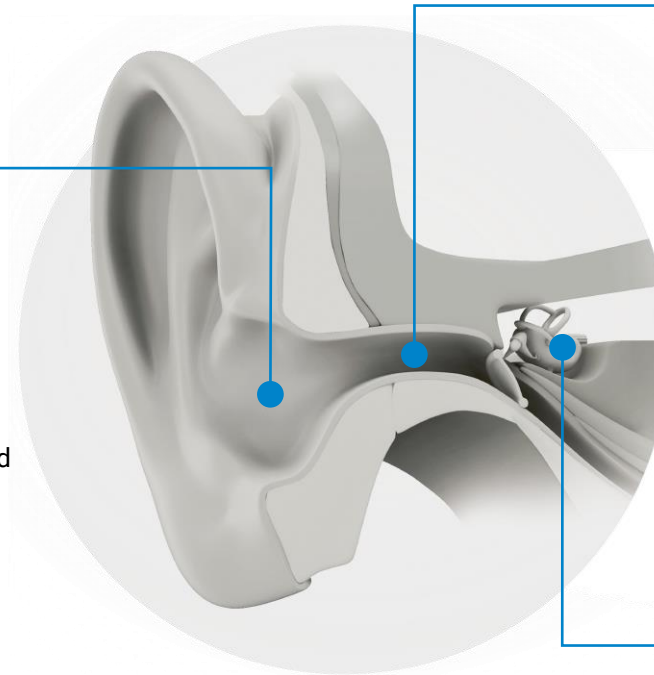
Enhanced  
hearing



Audiophile



Speech-enhanced  
hearables



**PHONAK unitron**

## Hearing Instruments



Receiver-In-Canal  
(RIC) hearing  
instruments



In-The-Ear (ITE)  
hearing  
instruments



Behind-The-Ear  
(BTE) hearing  
instruments



Roger wireless  
systems



## Cochlear Implants



Sound  
processors



Cochlear implant  
systems with  
electrodes

**AudioNova** 

## Audiological Care



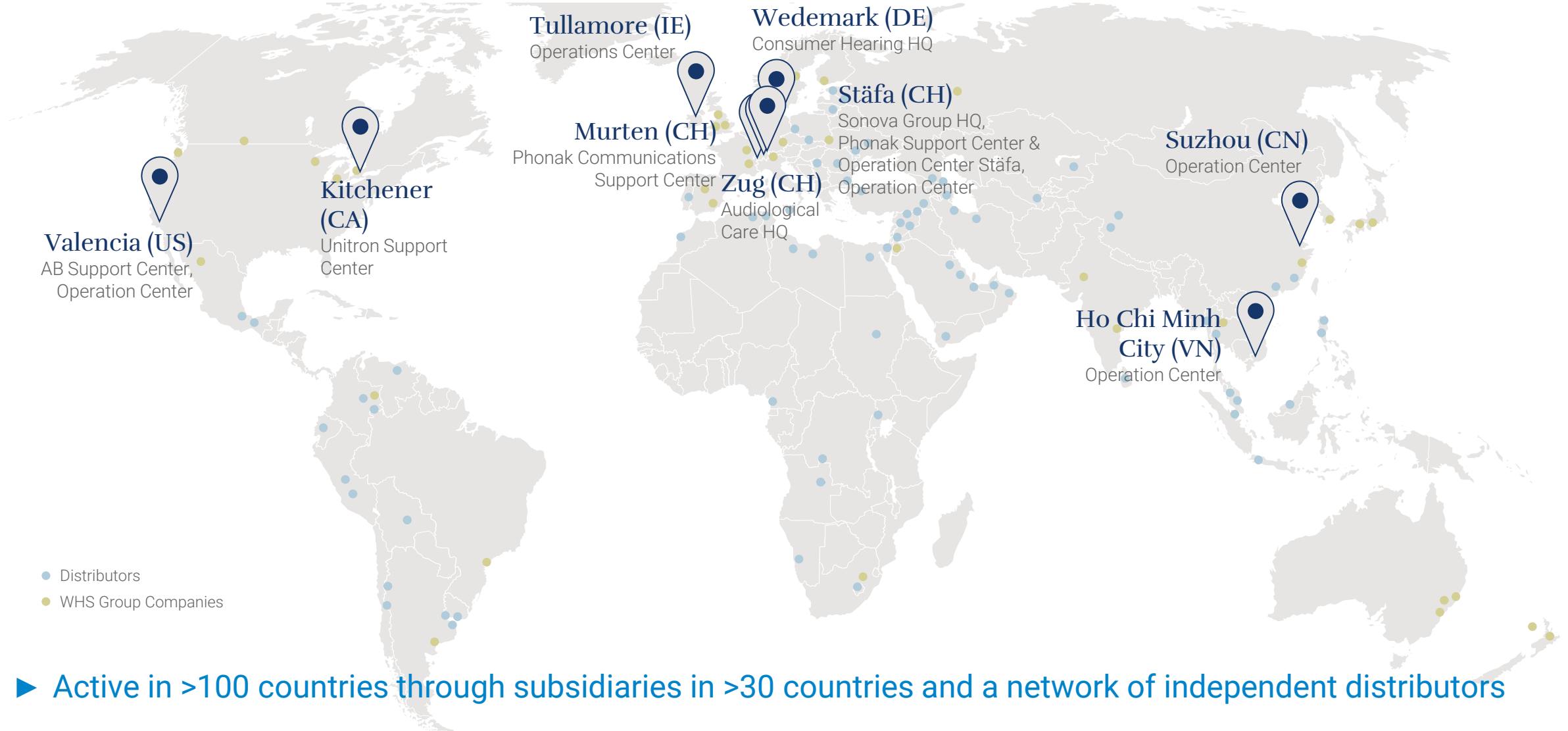
Individual diagnostics  
and analysis

Hearing assessments and  
counseling, personalized  
fitting of hearing aids

After care and hearing  
aid maintenance services

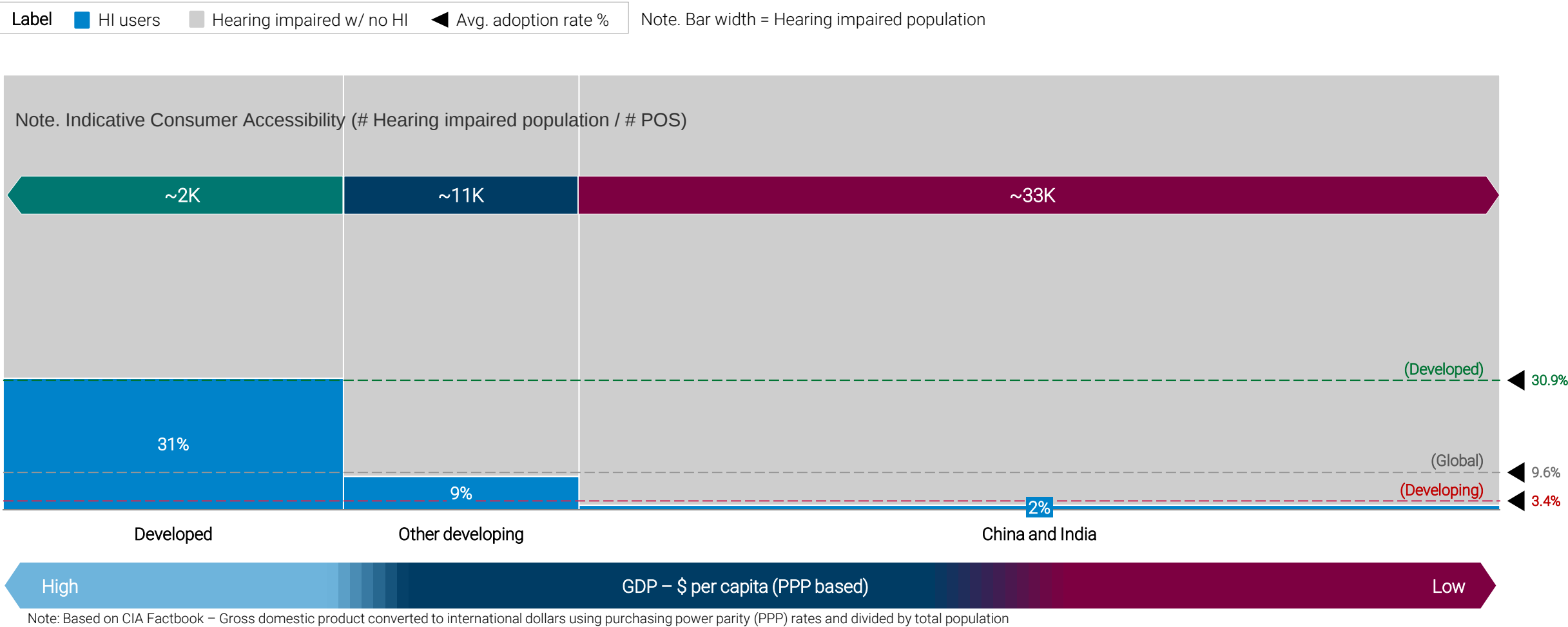
# Our footprint

Strong global presence



# Market potential

## Market penetration and access to hearing care



► Current penetration levels and improving consumer access to hearing care offers significant upside

# Hearing care market

Attractive size and growth potential

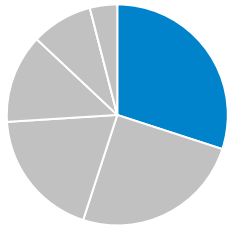
## Hearing Instruments manufacturing



~ CHF 6-7 bn

Long term growth rate:  
~3-5%

# 1 in the HI market



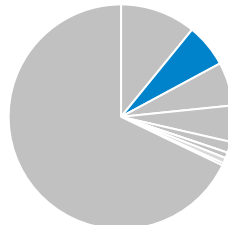
## Audiological Care



~ CHF 11-12 bn

Long term market growth rate:  
~ 3-5%

# 2 in the retail market



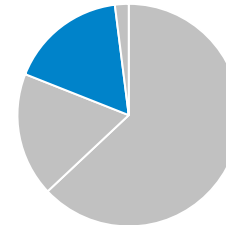
## Cochlear Instruments manufacturing



~ CHF 1.5 bn

Long term market growth rate:  
~5-10%

# 2/3 in the CI market



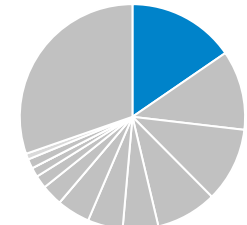
## Total hearing care market



~ CHF 19-20 bn

Long term market growth rate:  
~4-5%

# 1 in the hearing care market

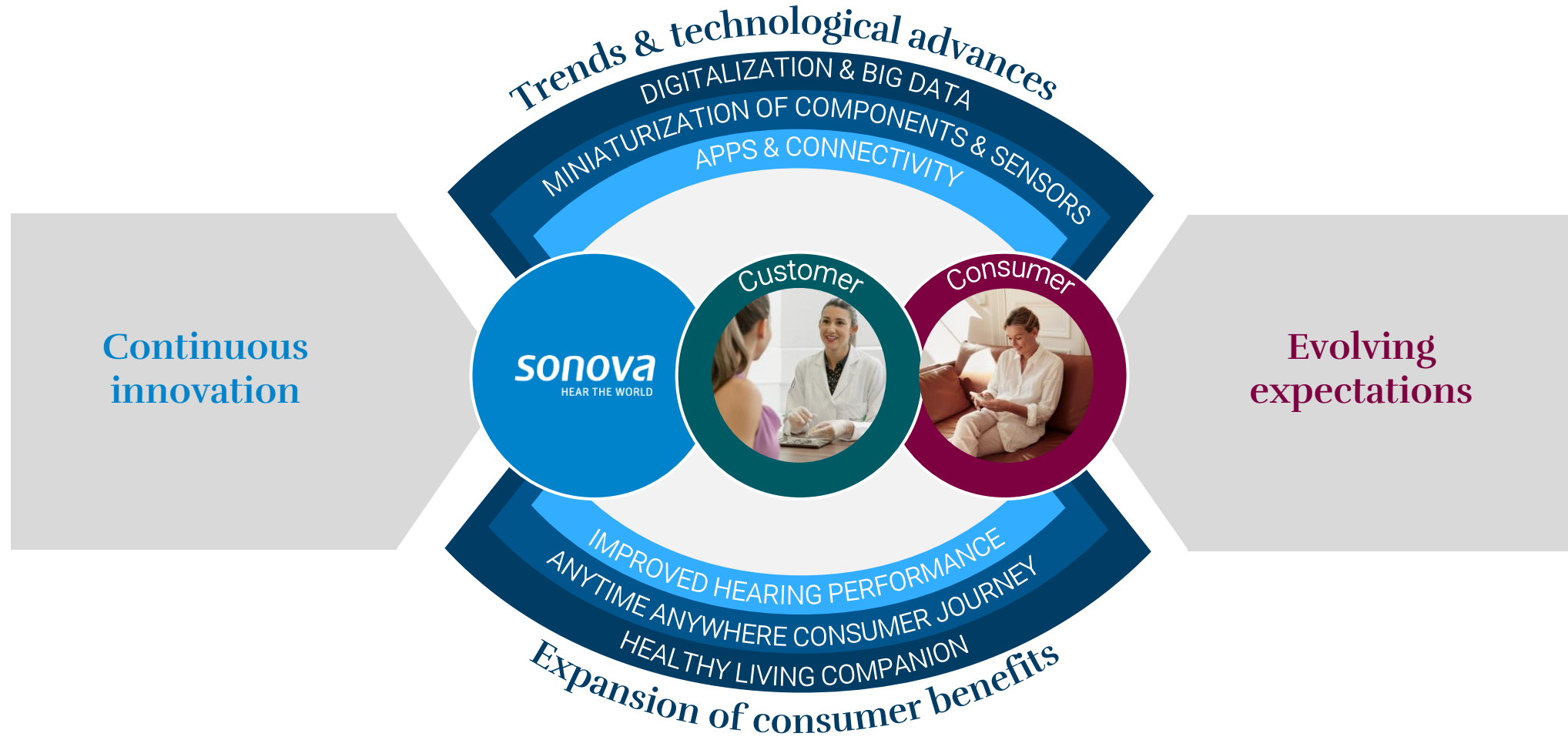


► **Sonova – #1 position in the overall hearing care market**

Source: Sonova estimates for market size in CY 2021; market CAGR refers to mid-term growth rate post COVID effects

# Market trends

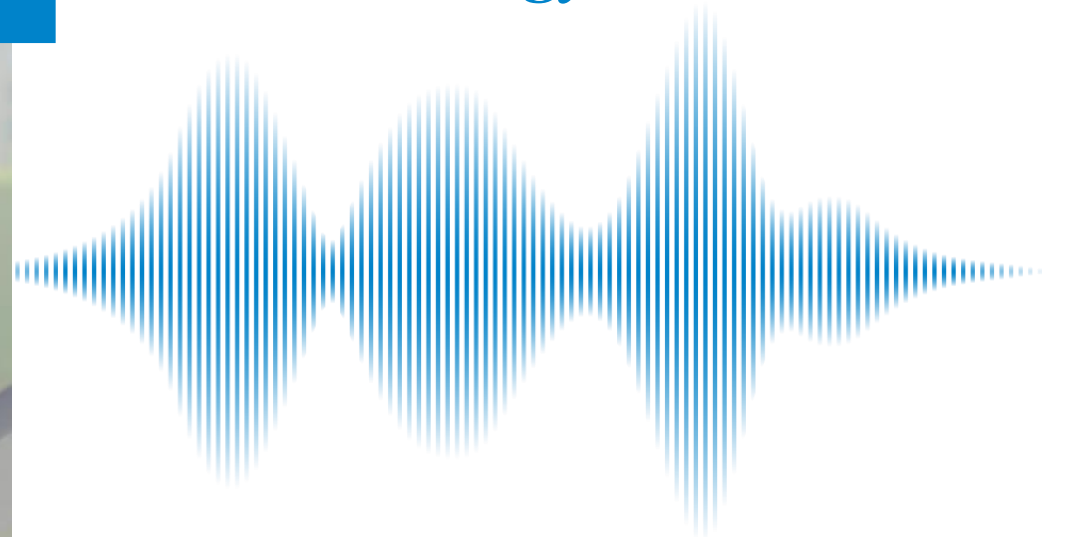
Technological advances and expansion of consumer benefits



- Sonova's opportunity: Innovation leadership to address megatrends and to elevate consumer journey

# 2

## Our strategy



# Our strategy

Six strategic pillars

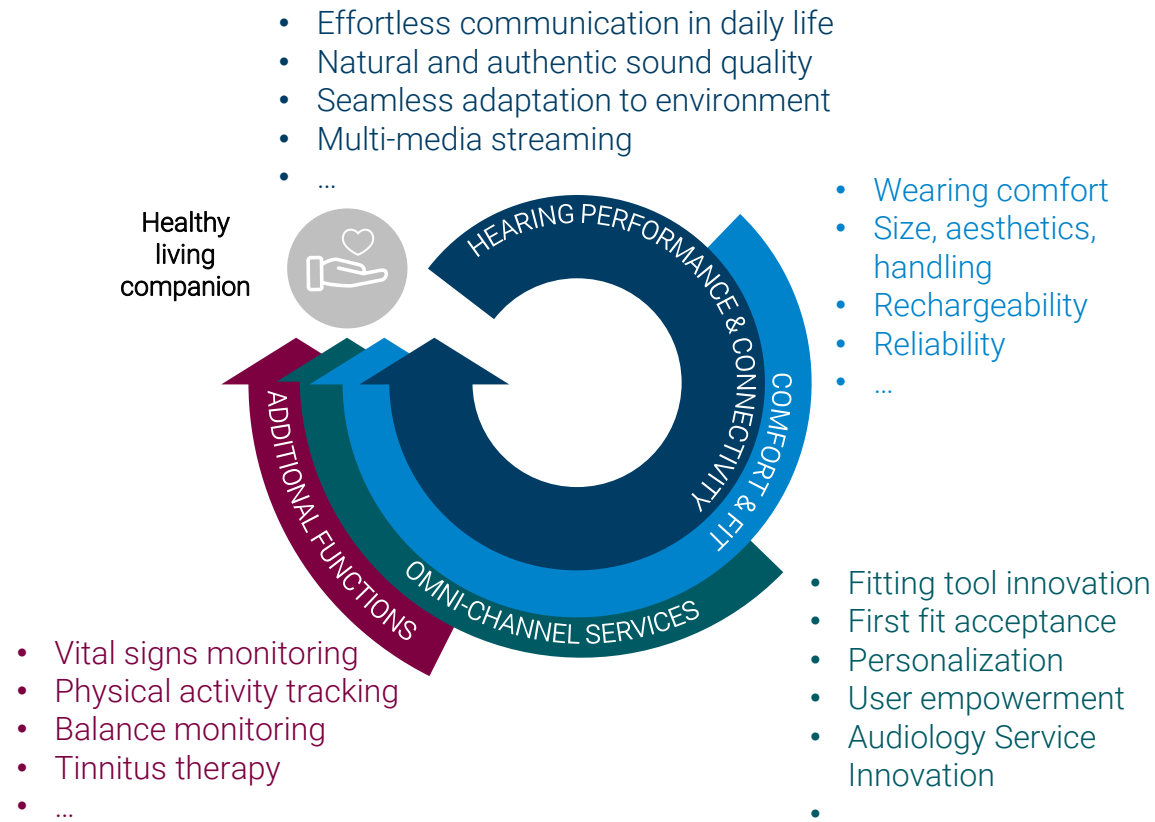


► Consistent implementation of our proven strategy

# Lead innovation

Building up competence in artificial intelligence and sensor technology

## Innovation framework



## Our R&D focus investments

- ➔ Continued expansion of processing power
  - Proprietary processing and connectivity chip technology
- ➔ Elevating algorithms to enhance hearing performance
  - Augmenting existing algorithm technology with AI technologies
- ➔ Broadening functionality towards healthy living benefits
  - Sensor technologies and algorithms
  - Collaborations with medical institutions on comorbidities
- ➔ Expanding consumer applications
  - App development and link into existing ecosystems

► Driving innovation to elevate hearing aids – Expanding R&D investments, DD 3-year CAGR

# Lead innovation

Successful launch of new hearing instrument platform

## Phonak Audéo Lumity – launched in August 2022



**Improved speech understanding** in challenging hearing situations<sup>1,2</sup>

**Easy to use, rechargeable** with new charger



**2<sup>nd</sup> generation of the world's first waterproof**, rechargeable hearing aid

**Universal connectivity** to a multitude of Bluetooth enabled devices



<sup>1</sup> Appleton, J. (2020) AutoSense OS 4.0 - significantly less listening effort and preferred for speech intelligibility. Phonak Field Study News retrieved from [www.phonakpro.com/evidence](http://www.phonakpro.com/evidence).

<sup>2</sup> Woodward, J and Latzel, M (2022) New implementation of directional beamforming configurations show improved speech understanding and reduced listening effort. Phonak Field Study News in preparation. Expected end of 2022.

► **Significant advancement in speech understanding – Strong customer response**

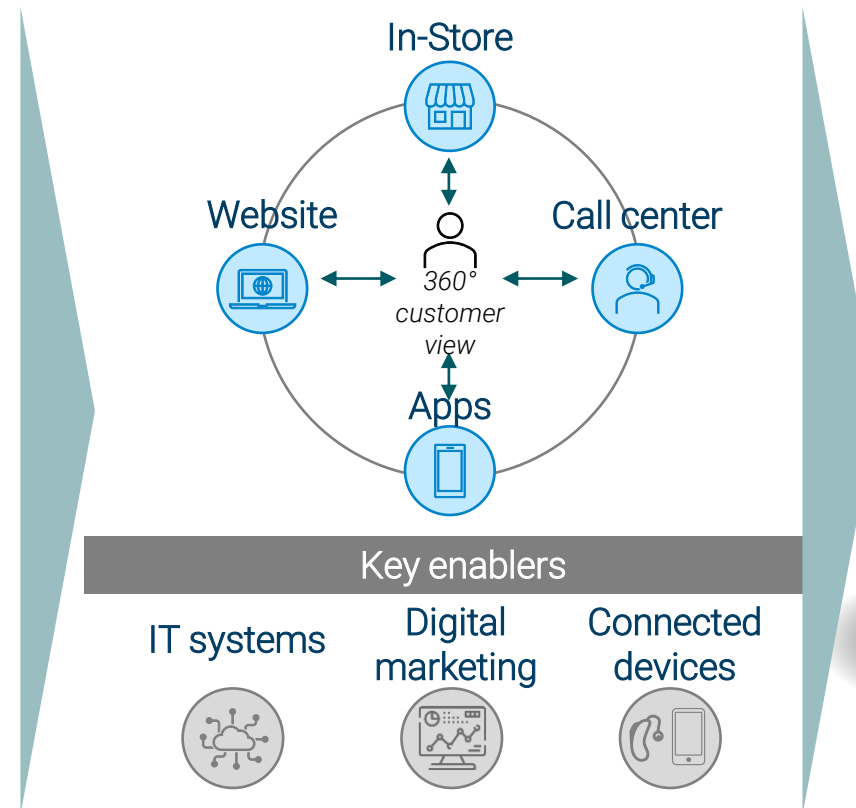
# Expand consumer access – Omni-channel AC network

Proactive approach to serve changing consumer needs and driven by digitalization

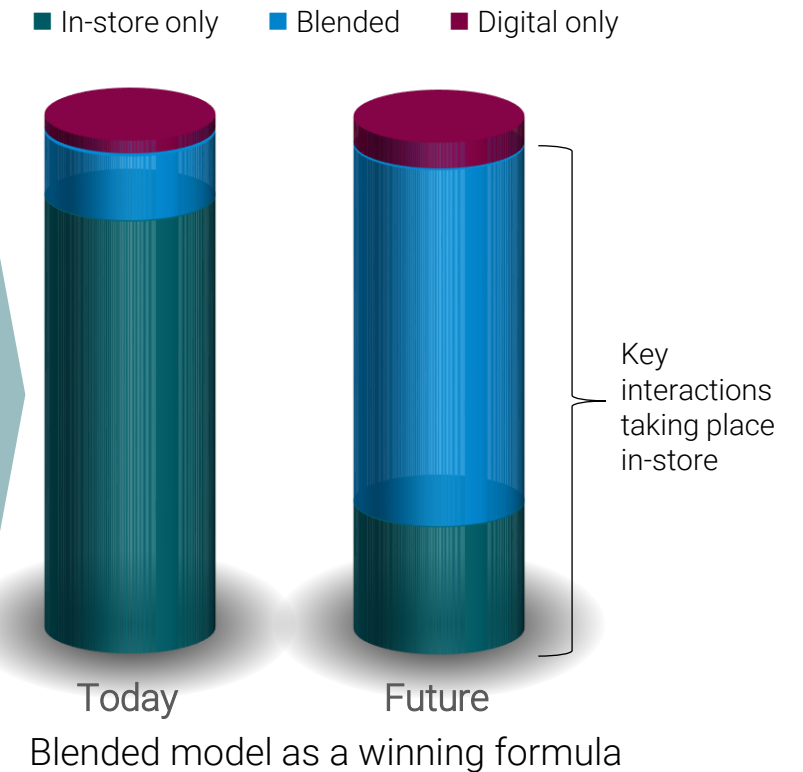
## Omnichannel strategic pillars



## Ecosystem



## Evolution of the channel mix



► Sonova Audiological Care in a strong position to successfully drive omni-channel consumer journey

# Expand consumer access – AC network expansion

Continued bolt-on acquisitions and greenfield openings

Systematic approach to:

- ➔ Increase store density
- ➔ Optimize the store footprint
- ➔ Enter new growth markets

## Balance sheet investments:

Higher spending for bolt-ons

- ➔ Planned cash-out of 70-100 million p.a.

Over **CHF 60 million** invested in 1H 22/23, adding over **70 POS** with focus on the US



M&A

Greenfield

## P&L investments:

Expansion with various store formats

Opened over **50 POS** in 1H 22/23



Mid-term:

targeting combined MSD to HSD percentage points  
average annual growth contribution in AC

► Continued investment in network expansion – in line with our strategy

# Driving growth by elevating commercial execution

Delivering value through customer segmentation, lead generation and training

## Achievements\*



>20% revenue growth  
YoY on competitive accounts



>3x better competitive  
conversion rate



2x more customer intakes with  
higher propensity to change



35% faster to  
close a deal



2x more visits  
per week

\* Achievements over the past 3 years

## The workstreams

### Sales



Comprehensive funnel  
management for sales  
opportunities

- Standard process, tools, metrics and rigorous monitoring



Optimized coverage via  
Improved go-to-market and  
right-sized number of feet-  
on-the street

- Deployed in Major Group Companies in Western Europe and North America
- Asia and remaining Europe in progress

### Marketing



Holistic approach to  
capitalize customer's  
needs and motivation to  
do business with Sonova

- Intakes scoring to identify higher propensity to change
- Drive customer engagement via data analytics
- Maximize campaign impact via standard performance framework

### Sales Academy



Develop best-in-class sales  
organization that shines in  
front of customer

- Training program to elevate sales capabilities and skills of our sales teams
- Rolled out in key Group Companies in North America and Europe



Continuous improvement + Daily Management  
to guarantee sustainability

► Grow customer base through optimized coverage and commercial execution

# Invest in high growth developing markets

China – A unique long-term opportunity



## Strong digital AudioNova position

- MyAudioNova app and ecosystem on Tencent's WeChat platform
- 11 online sales channels across all major platforms under AudioNova brand
- Online Phonak flagship stores on Alibaba's T-Mall and JD

## Own AudioNova store development

- Successful development of AudioNova store formats in greater Shanghai region
- Launch of World of Hearing store format setting new industry standards in the Chinese B2C HI market

## HYSOUND acquisition (closed Dec. 2022)

- Highly professional, national network with medical expertise and high value creation per clinic
- More than 200 clinics and over 650 employees
- Price, sales and number of audiologists per clinic similar to European levels

► Combining our digital platform and own store development with HYSOUND, a strong national player

# Continuous improvement

Sonova eXcellence – a structured methodology to continuously improve our core processes

## Talent – key ingredient for sustainable success\*

- Internal promotion rate from <50% to ~65%
- Voluntary attrition in US stores reduced from >30% to <10%

\* Achievements in the past 4 years

## Continuous improvement – driving profitability and investment capacity

- Increased labor productivity by >10% p.a. through deployment of Kaizens broadly
- Reduced greenhouse gas emissions by 77% compared to 2017 levels



## Growth – maximizing returns\*

- Number of customer visits per week doubled, enabling factor 3x increase of competitive visits
- AC client renewal rate up >10% – leveraging existing client base to reduce lead generation cost

\* Achievements in the past 3 years

# Leverage M&A to expand consumer access

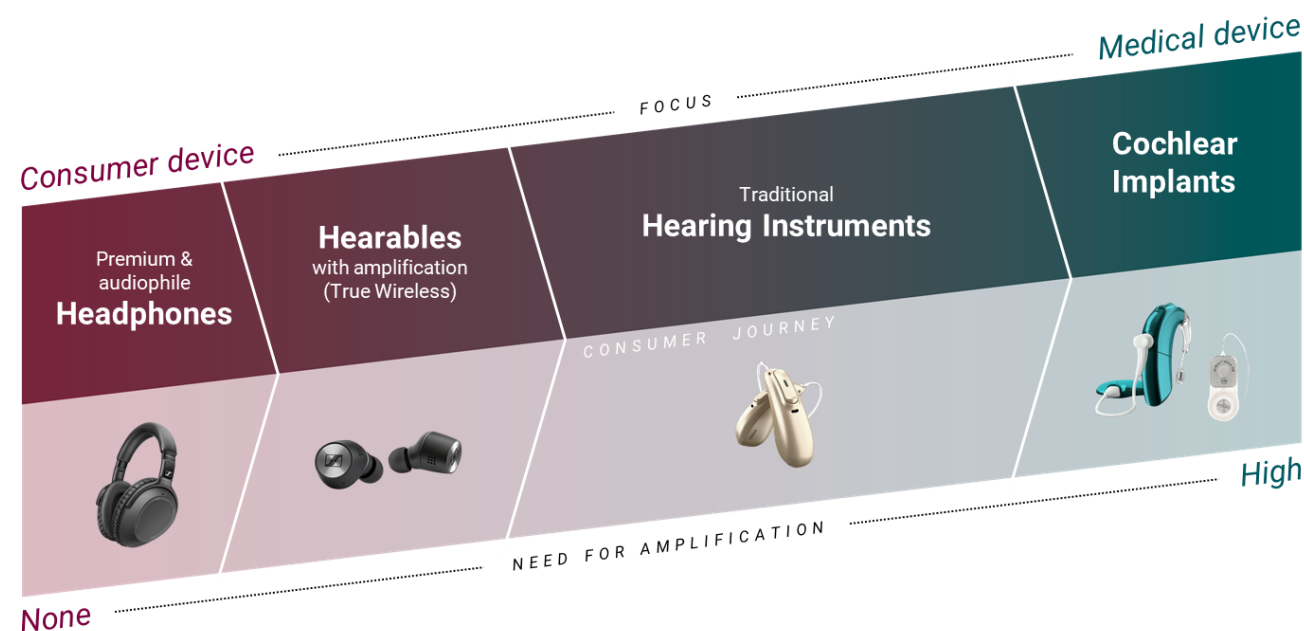
Consumer Hearing (CH) business – Acquisition of Sennheiser Consumer Division

## Strategic rationale:

- Joining forces in rapidly developing segment of **hearables with amplification**, jump-starting Sonova's own efforts
- Adding an **additional growth vector** by entering the fast-growing market of True Wireless headsets
- Expanding reach by capturing potential hearing instrument consumers **earlier on their journey**
- Gaining **access to new channels** and leveraging the strong Sennheiser brand
- **Leveraging the combined strengths** of Sonova's audiological expertise and Sennheiser's know-how in premium sound delivery
- Exploiting **significant synergies** in production, R&D and channel access



Sennheiser Consumer Division



► First 9 months post closing we are on track with our Sennheiser business plan

# Leverage M&A to expand consumer access

Consumer Hearing Business – Speech enhanced hearables as new market opportunity under the Sennheiser brand

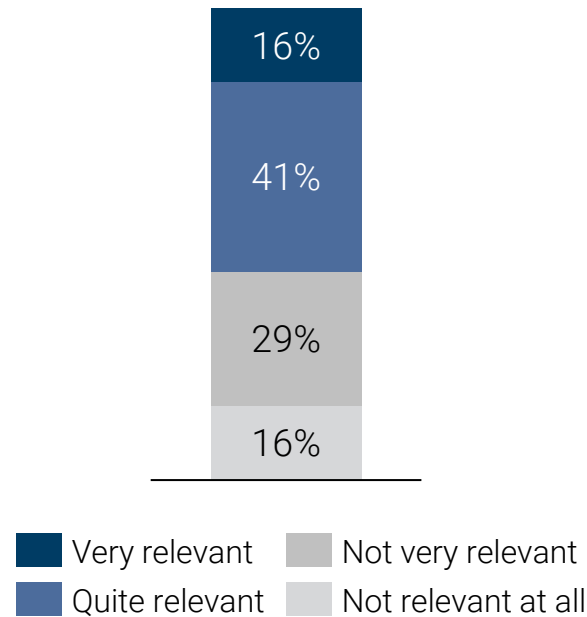
## Market opportunity



**Speech Enhanced Hearables** are used to help consumers improve their comprehension in noisy environments.

## How relevant is this product to you?

Base: n=1500\*



## Sennheiser Conversation Clear Plus earbuds



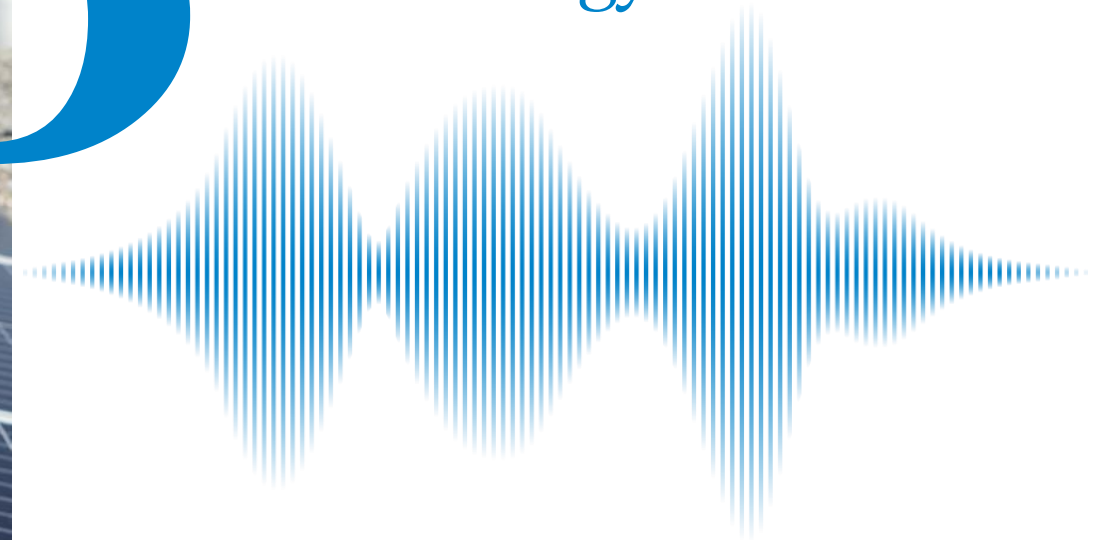
\* Research conducted in US, CN, DE with consumers experiencing mild to moderate hearing loss (Consumer research on assistive listening devices, January 2022.)

► **First Sennheiser branded Speech Enhanced Hearable device launched in January 2023**



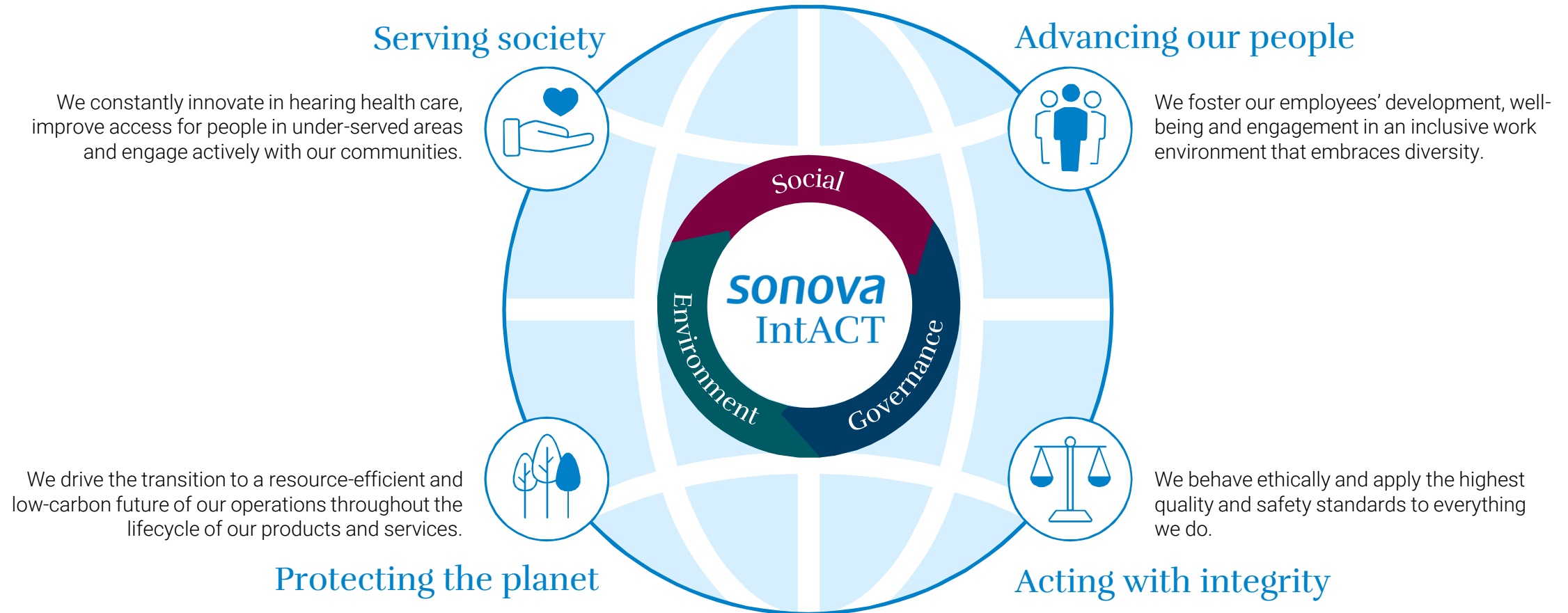
# 3

ESG strategy



# Sonova's commitment to sustainable success

## IntACT – Sonova's ESG Strategy



► ESG strategy clustered around four strategic areas

# ESG highlights

Selected achievements highlighting progress towards our ESG targets



## Environmental

- ▶ Committed to **science-based emissions reduction targets** for Scope 1, 2, and 3 CO<sub>2</sub>e emissions (pending validation by SBTi)
- ▶ **Carbon neutral in our own operations** (Scope 1 and 2 CO<sub>2</sub>e emissions) through energy efficiency measures, increasing our renewable energy ratio, and investing in certified offsetting projects in China, Vietnam, and Brazil



## Social

- ▶ Across Sonova globally, **51.5% of all people managers are women**
- ▶ 97% of non-production or assembly employees have a **personal development plan**
- ▶ Global **employee health & wellbeing measures**, including hybrid working guidelines, leadership trainings on mental health, network of wellbeing champions



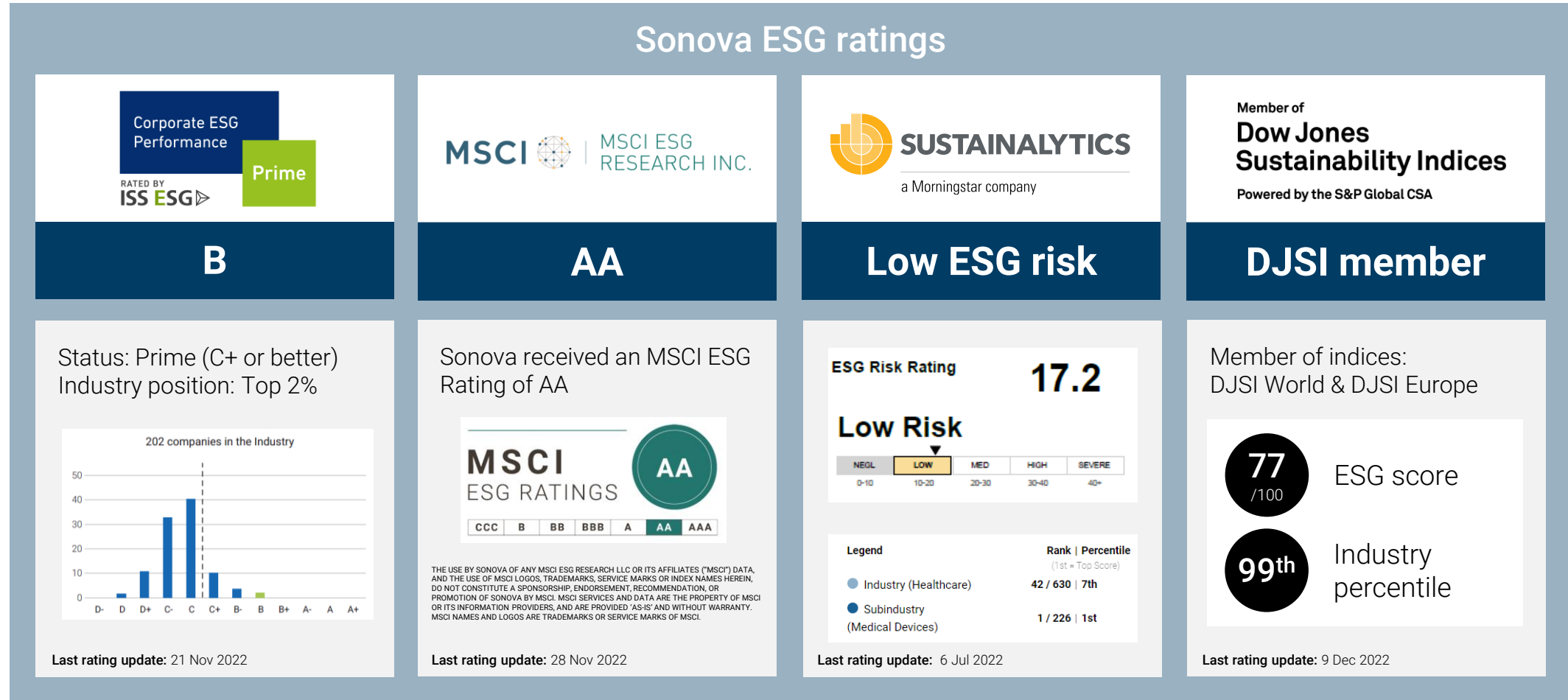
## Governance

- ▶ Further advancing our **human rights due diligence** across our value chain in alignment with international frameworks, such as the UNGP and OECD Guidelines
- ▶ Implementing new solution for **supplier ESG risk assessment & monitoring**

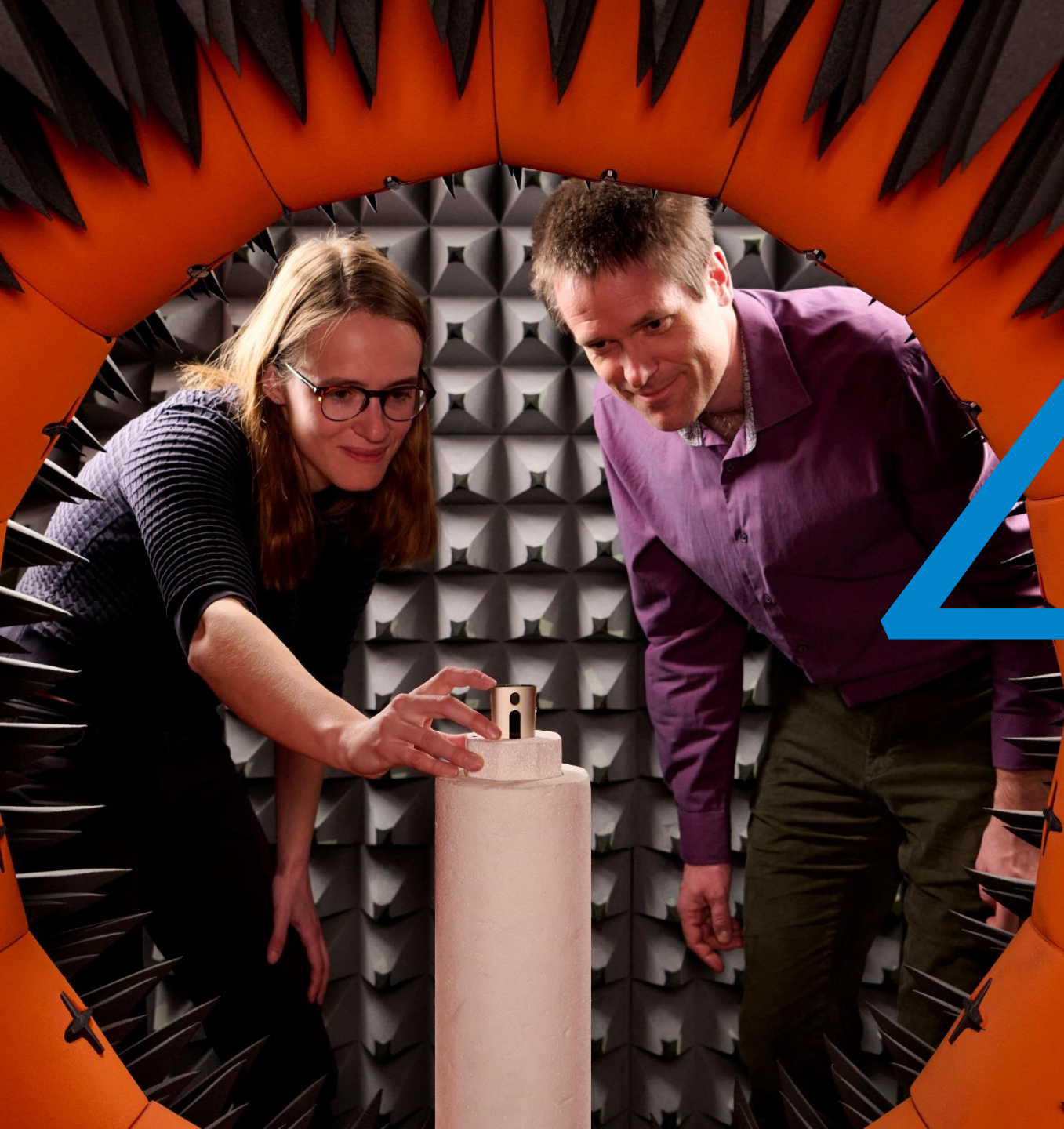
- ▶ Continuous progress on implementing Sonova's ESG strategy IntACT

# ESG ratings

Overview of Sonova's rating results for environmental, social, and governance (ESG) factors

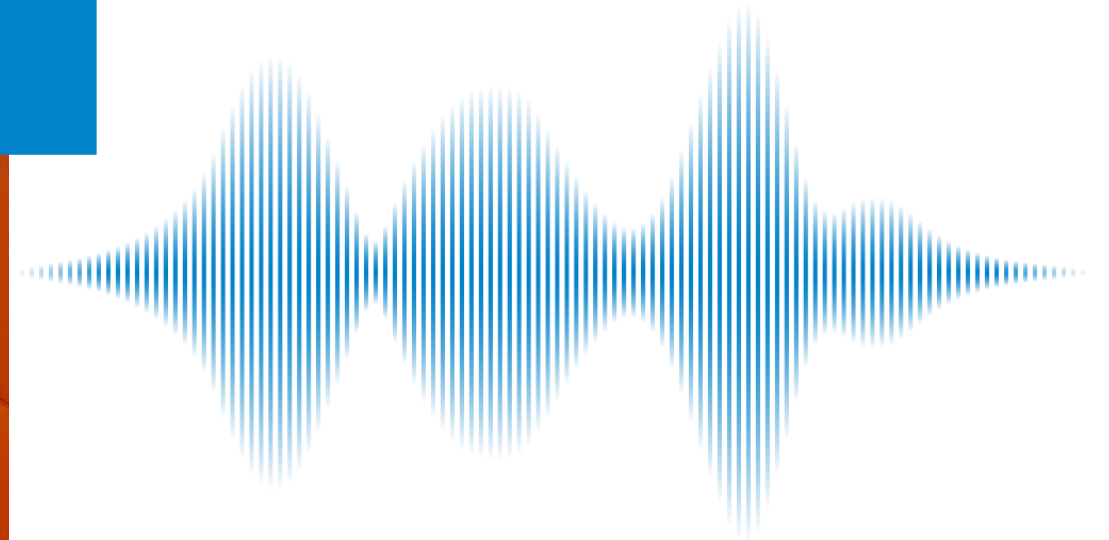


► Major ESG rating agencies give Sonova industry-leading scores



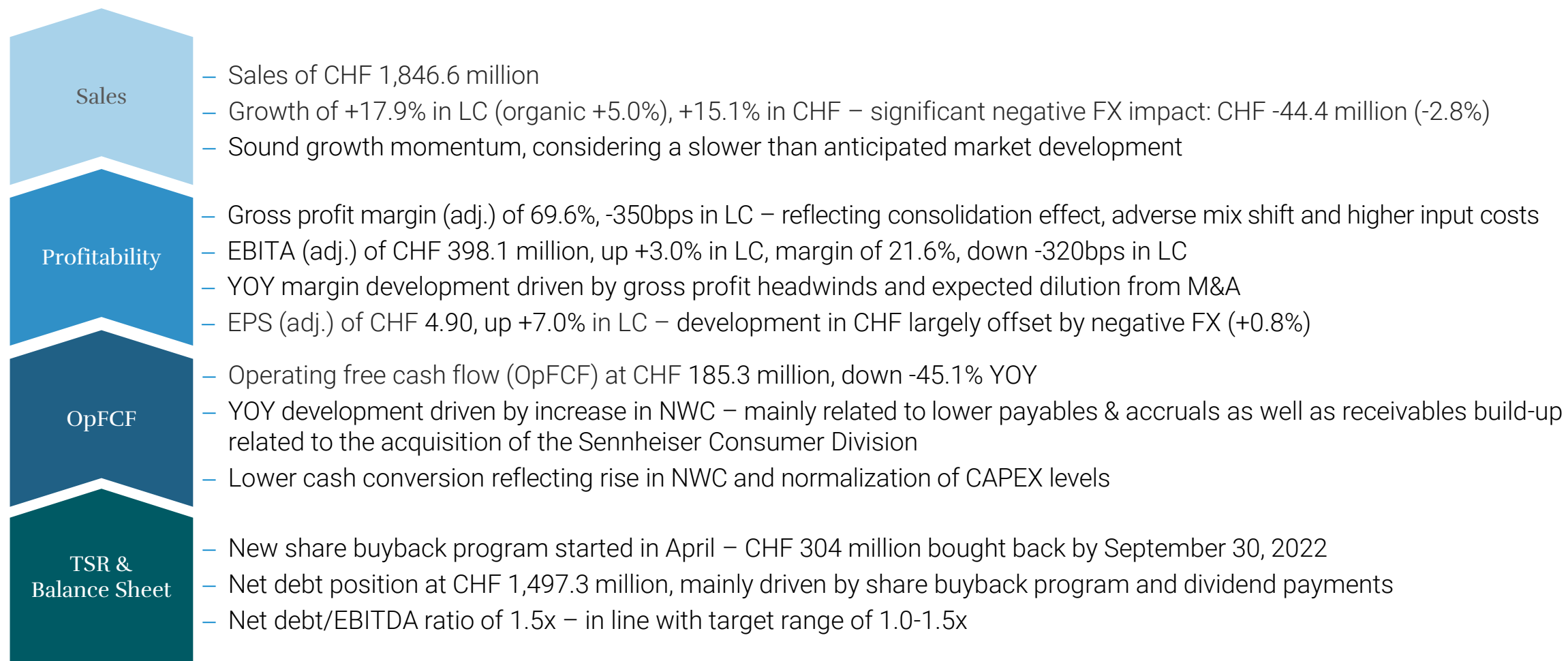
4

## Financial Information



# Half Year 2022/23 – Highlights

Sound organic growth and positive contribution from acquisitions



Note: adj. refers to adjusted figures; for details, please refer to Appendix – Non-GAAP adjustments.

# Half Year 2021/22 – Key financials

|                                  | <b>iH 2022/23</b> | <b>iH2021/22</b> | <b>Δ % in LC</b>      | <b>Δ % in CHF</b>     |
|----------------------------------|-------------------|------------------|-----------------------|-----------------------|
|                                  | <b>CHF m</b>      | <b>CHF m</b>     | <b>vs. iH 2021/22</b> | <b>vs. iH 2021/22</b> |
| Sales HI segment                 | 1,703.2           | 1,465.6          | +19.3%                | +16.2%                |
| <i>Sales HI business</i>         | 930.0             | 890.2            | +5.3%                 | +4.5%                 |
| <i>Sales AC business</i>         | 640.1             | 575.4            | +17.3%                | +11.3%                |
| <i>Sales CH business</i>         | 133.0             | -                | n/a                   | n/a                   |
| Sales CI segment                 | 143.5             | 138.3            | +3.0%                 | +3.8%                 |
| <b>Total sales</b>               | <b>1,846.6</b>    | <b>1,603.8</b>   | <b>+17.9%</b>         | <b>+15.1%</b>         |
| <b>Gross profit (adj.)</b>       | <b>1,284.4</b>    | <b>1,183.1</b>   | <b>+12.3%</b>         | <b>+8.6%</b>          |
| <i>Gross margin (adj.)</i>       | <i>69.6%</i>      | <i>73.8%</i>     | <i>-350bps</i>        | <i>-420bps</i>        |
| <b>OPEX (adj.)</b>               | <b>886.3</b>      | <b>776.7</b>     | <b>+17.2%</b>         | <b>+14.1%</b>         |
| <i>OPEX in % of sales (adj.)</i> | <i>48.0%</i>      | <i>48.4%</i>     | <i>-30bps</i>         | <i>-40bps</i>         |
| <b>EBITA (adj.)</b>              | <b>398.1</b>      | <b>406.4</b>     | <b>+3.0%</b>          | <b>-2.0%</b>          |
| <i>EBITA margin (adj.)</i>       | <i>21.6%</i>      | <i>25.3%</i>     | <i>-320bps</i>        | <i>-380bps</i>        |
| <b>EPS (adj. in CHF)</b>         | <b>4.90</b>       | <b>4.86</b>      | <b>+7.0%</b>          | <b>+0.8%</b>          |

Note: adj. refers to adjusted figures; for details, please refer to Appendix – Non-GAAP adjustments.

► **Growth in all businesses – Profitability affected by FX, mix, input costs and initial consolidation effects**

# Hearing Instruments segment

Sound development in a challenging environment

**Sales**  
**CHF 1,703m**

+19.3% vs. PY in LC  
+5.2% organic growth

**EBITA (adj.)**  
**CHF 379m**

+2.0% vs. PY in LC  
Margin: 22.2%  
Margin YOY: -380bps in LC

**HI business**  
**Sales:**  
**CHF 930m**

+5.3% vs. PY in LC  
+5.3% organic growth

**AC business**  
**Sales:**  
**CHF 640m**

+17.3% vs. PY in LC  
+5.1% organic growth

**CH business**  
**Sales:**  
**CHF 133m**

## Segment sales

- Solid organic growth considering macroeconomic headwinds
- Successful launch of Phonak Lumity
- Strong contribution from the acquisitions in AC and Sennheiser Consumer Division

## Segment profitability

- Subdued volume growth in specific higher price markets resulting in global ASP pressure
- Continued headwinds from elevated transportation and component costs – some signs of improvement
- Expected dilutive effect from first time consolidation of recent acquisitions

Note: adj. refers to adjusted figures; for details, please refer to Appendix – Non-GAAP adjustments.

► **Solid organic growth – Profitability affected by input costs and expected dilutive effect from M&A**

# Cochlear Implants segment

Continued margin expansion with modest revenue growth

**Sales**  
**CHF 143.5m**

+3.0% vs. PY in LC

**EBITA (adj.)**  
**CHF 19.5m**

+25.2% vs. PY in LC

Margin: 13.6%

Margin YOY: +280bps in LC

**System sales**  
**CHF 93.3m**

+3.6% vs. PY in LC

**Upgrade sales**  
**CHF 50.2m**

+1.8% vs. PY in LC

## Cochlear implant systems

- Momentum held back by supply shortages and continued hospital staffing challenges
- Headwind from injunction in DE related to patent dispute – sales restarted in October due to preliminary suspension of the injunction

## Upgrades and accessories

- Solid growth despite high PY comparison base
- Ongoing success of recently launched sound processors, based on proven Marvel technology

## Segment profitability

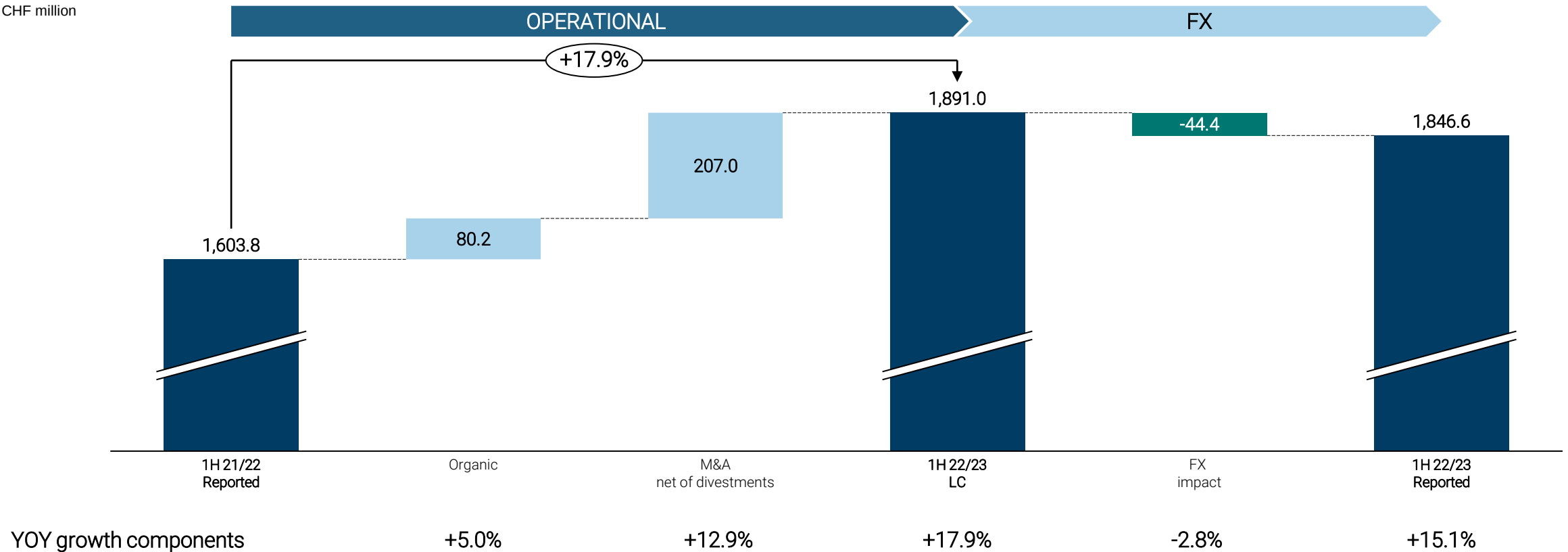
- Continued margin expansion despite modest YOY topline growth

Note: adj. refers to adjusted figures; for details, please refer to Appendix – Non-GAAP adjustments.

► **Solid growth in both systems and upgrades despite headwinds – Further profitability improvement**

# Sales components

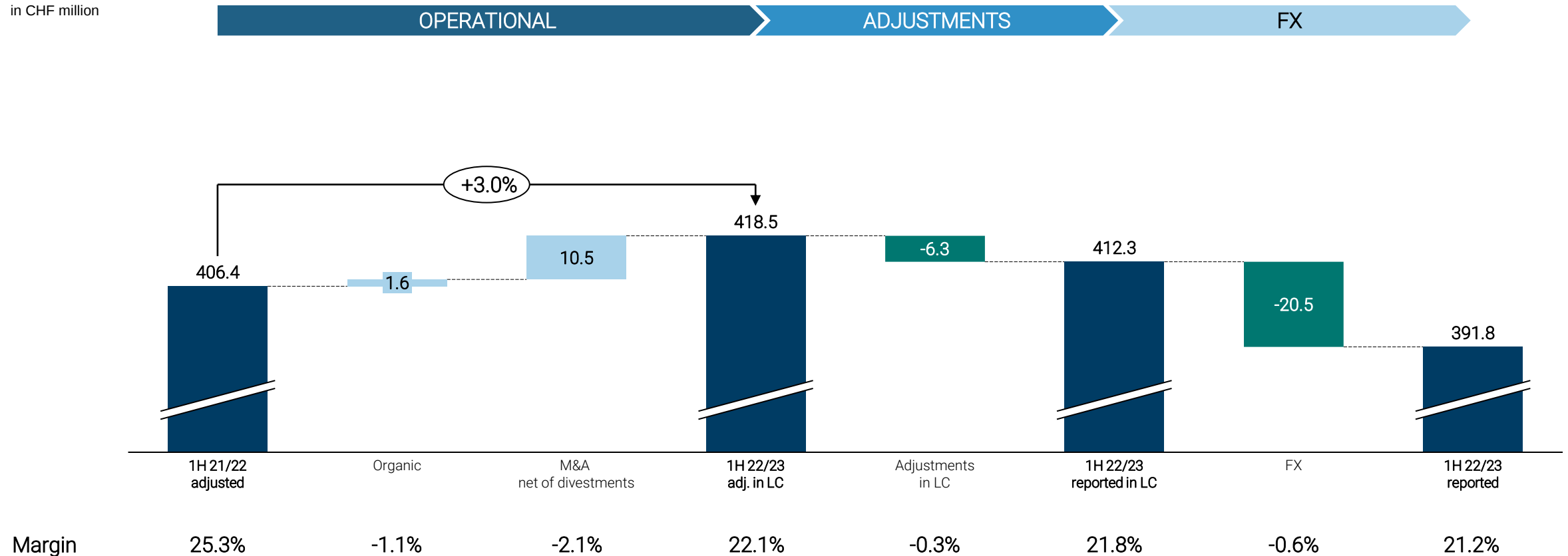
in CHF million



► Solid organic growth and strong contribution from acquisitions – Significant headwind from FX

# EBITA components

in CHF million



Note: adj. refers to adjusted figures; for details, please refer to Appendix – Non-GAAP adjustments.

► **YOY margin development impacted by gross margin pressures, expected dilution from M&A and FX**

# Operating Expenses

|                                                  | 1H 2022/23             |               | 1H 2021/22             | Comments                                                                                                                                          |
|--------------------------------------------------|------------------------|---------------|------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                  | CHF m                  | Δ % in LC     | CHF m                  |                                                                                                                                                   |
| Research & development (adj.)<br>in % of sales   | -119.2<br>6.5%         | +3.8%         | -114.8<br>7.2%         | – Maintaining high investments in innovation                                                                                                      |
| Sales & marketing (adj.)<br>in % of sales        | -613.1<br>33.2%        | +22.7%        | -517.4<br>32.3%        | – ~70% of increase related to recent acquisitions<br>– Affected by shift in business mix, due to expansion in AC, both through M&A and greenfield |
| General & administration (adj.)<br>in % of sales | -154.0<br>8.3%         | +8.9%         | -144.1<br>9.0%         | – ~90% of increase driven by acquisitions                                                                                                         |
| Other income/expenses (adj.)                     | -0.0                   | NM            | -0.5                   |                                                                                                                                                   |
| <b>Total OPEX (adj.)</b><br>in % of sales        | <b>-886.3</b><br>48.0% | <b>+17.2%</b> | <b>-776.7</b><br>48.4% |                                                                                                                                                   |
| Adjustments                                      | -5.5                   | NM            | -11.0                  | – 1H 2021/22: restructuring and M&A costs<br>– 1H 2022/23: restructuring, M&A and litigation cost                                                 |
| <b>Total OPEX (reported)</b><br>in % of sales    | <b>-891.8</b><br>48.3% | <b>+16.3%</b> | <b>-787.8</b><br>49.1% |                                                                                                                                                   |

Note: adj. refers to adjusted figures; for details, please refer to Appendix – Non-GAAP adjustments.

► Cost development reflecting recent acquisitions and good cost discipline

# Financial information

Sonova Group – Total shareholder return (TSR) and cash deployment strategy

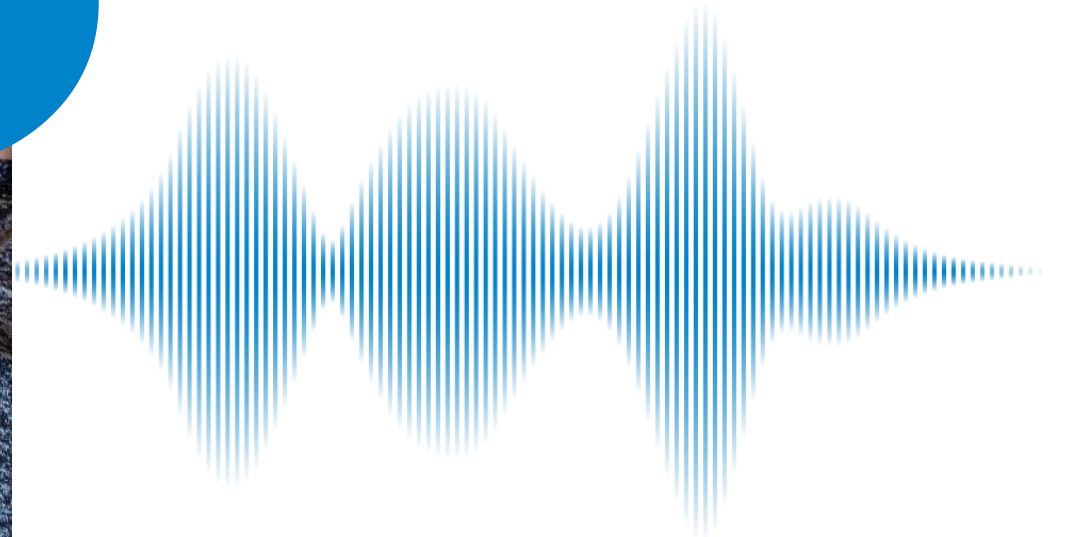
| Sonova TSR strategy             |                                                                                                                                        | iH 2022/23                                                                                                                                          |
|---------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>1. Acquisitions</b>          | <ul style="list-style-type: none"> <li>– Bolt-ons: CHF 70-100 million p.a.</li> <li>– Strategic and technology acquisitions</li> </ul> | <ul style="list-style-type: none"> <li>– Total M&amp;A cash-out: more than CHF 85 million, mainly spent for further AC network expansion</li> </ul> |
| <b>2. Attractive dividend</b>   | <ul style="list-style-type: none"> <li>– Maintain payout ratio of around 40%</li> </ul>                                                | <ul style="list-style-type: none"> <li>– CHF 268 million distributed with dividend up 37.5% YOY, representing a payout ratio of 41.0%</li> </ul>    |
| <b>3. Healthy balance sheet</b> | <ul style="list-style-type: none"> <li>– Targeting net debt/EBITDA ratio of 1.0-1.5x</li> </ul>                                        | <ul style="list-style-type: none"> <li>– Equity ratio of 38.5%</li> <li>– Net Debt/EBITDA ratio of 1.5x</li> </ul>                                  |
| <b>4. Share buyback</b>         | <ul style="list-style-type: none"> <li>– New three-year buyback program of up to CHF 1.5 billion</li> </ul>                            | <ul style="list-style-type: none"> <li>– New buyback program started in April 2022</li> <li>– Approximately CHF 300 million bought back</li> </ul>  |

► TSR strategy aimed at creating shareholder value through three avenues



5

Outlook



## Considerations for 2H 2022/23

### Hearing Care Market

- Inflationary pressures expected to persist
- Consumer sentiment believed to remain muted
- Slow start into the period signals expected sequential market slowdown vs. 1H and implies limited market growth in 2H
- Market momentum subject to higher-than-normal volatility, reflecting macroeconomic uncertainty

### Sonova

- Guidance remains in place, reflecting current market assumptions – expecting to reach the lower end of the FY 22/23 range
- Lumity platform and contribution from recent price increases to lift average selling price (ASP) for the entire period
- Renewal of large contract with individual client in the US unlikely – temporary suspension ongoing
- Further expanding AC network through bolt-ons, additionally planned HYSOUND acquisition to add ~200 POS
- CH business to benefit from significantly higher sales during the important Christmas season
- Gradual easing of supply chain constraints and transportation costs expected

► Guidance remains in place – Expecting to reach the lower end of the FY 2022/23 range

# Outlook

## Guidance and mid-term target

| In LC             | Guidance<br>FY 2022/23 | Mid-term<br>Target |
|-------------------|------------------------|--------------------|
| Sales growth      | +15% to +19%           | +6% to +9% p.a.    |
| adj. EBITA growth | +6% to +10%            | +7% to +11% p.a.   |

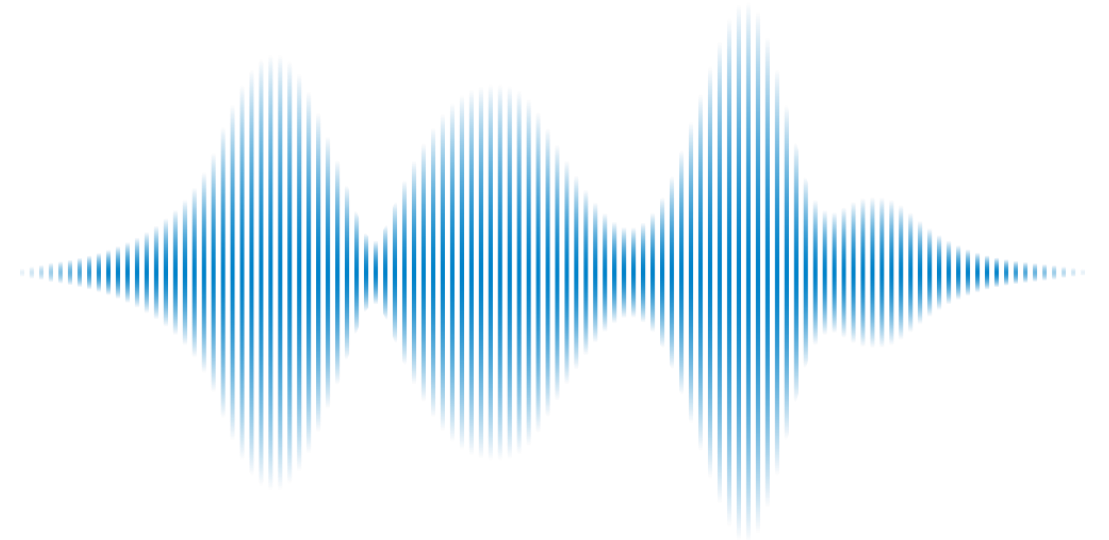
Note: adj. refers to adjusted figures; for details, please refer to Appendix – Non-GAAP adjustments.

- Attractive fundamentals of hearing care market remain intact
- Expecting to reach the lower end of the guidance ranges, reflecting a slowdown of the global hearing care market due to the ongoing macroeconomic challenges
- Reflecting exchange rates as of the end of December 2022, reported sales growth in Swiss francs are expected to be reduced by ~3-4 %-pts and adj. EBITA growth in Swiss francs to be negatively affected by ~5-6 %-pts in FY 2022/23



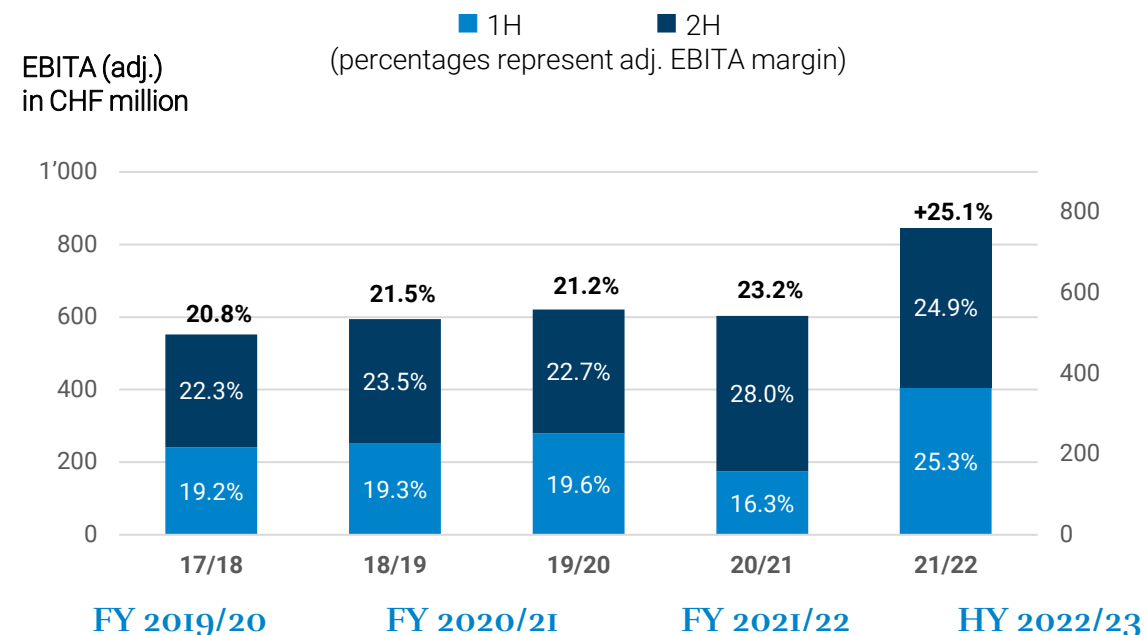
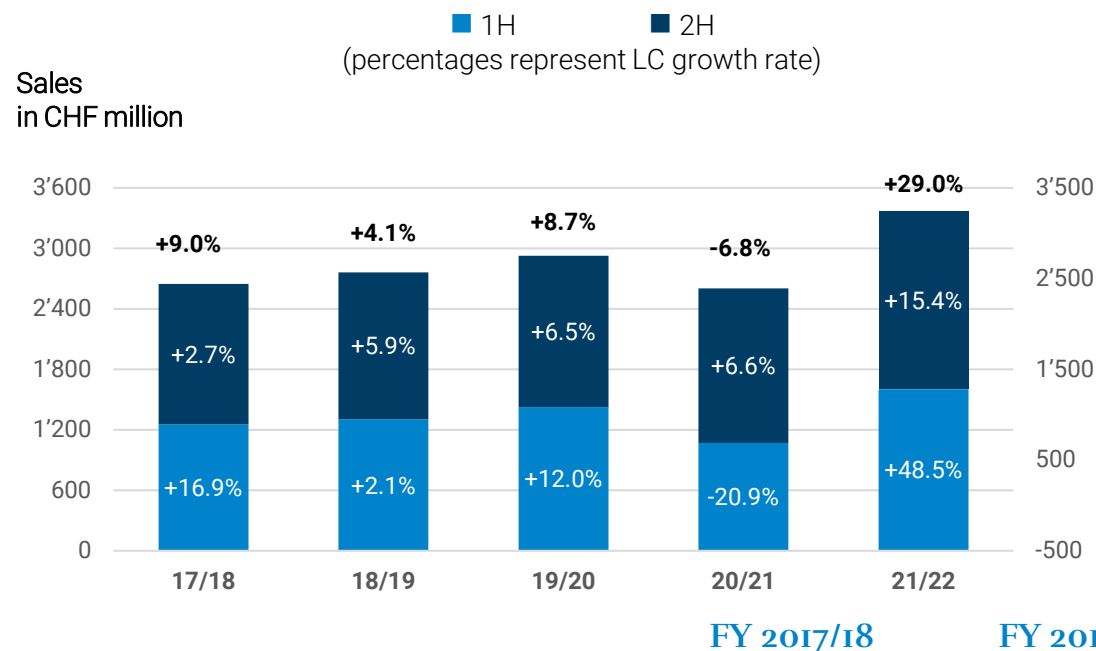
# 6

## Appendix



# Appendix

## Performance history



|                            |        |       |       |        |        |       |
|----------------------------|--------|-------|-------|--------|--------|-------|
| Sales growth reported      | +10.4% | +4.4% | +5.6% | -10.8% | +29.3% | 15.1% |
| Sales growth in LC         | +9.0%  | +4.1% | +8.7% | -6.8%  | +29.0% | 17.9% |
| Organic sales growth in LC | +3.8%  | +4.9% | +8.1% | -7.1%  | +26.6% | 5.0%  |
| EBITA Margin (adj.)        | 20.8%  | 21.5% | 21.2% | 23.2%  | 25.1%  | 21.6% |

Note: adj. refers to adjusted figures; for details, please refer to the respective annual report

► Solid sales growth across all businesses despite slower growth in specific higher price markets

# Appendix

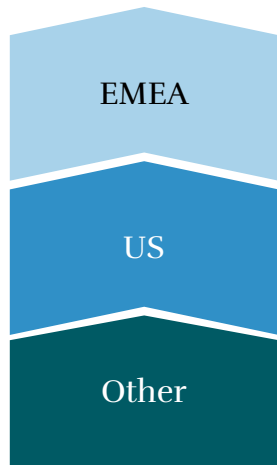
## Sales by segment and sales components

|                     | iH 2022/23     |               |               | iH 2021/22     |               |               |
|---------------------|----------------|---------------|---------------|----------------|---------------|---------------|
|                     | CHF m          | Δ % in CHF    | Δ % in LC     | CHF m          | Δ % in CHF    | Δ % in LC     |
| <i>HI business</i>  | 930.0          | +4.5%         | +5.3%         | 890.2          | +46.5%        | +46.2%        |
| <i>AC business</i>  | 640.1          | +11.3%        | +17.3%        | 575.4          | +51.9%        | +48.0%        |
| <i>CH business</i>  | 133.0          | n/a           | n/a           | -              | n/a           | n/a           |
| HI segment          | 1,703.2        | +16.2%        | +19.3%        | 1,465.6        | +48.6%        | +46.9%        |
| CI segment          | 143.5          | +3.8%         | +3.0%         | 138.3          | +66.4%        | +67.3%        |
| <b>Total Sonova</b> | <b>1,846.6</b> | <b>+15.1%</b> | <b>+17.9%</b> | <b>1,603.8</b> | <b>+49.9%</b> | <b>+48.5%</b> |
| Δ organic           | +80.2          | -             | +5.0%         | +498.9         | -             | +46.6%        |
| Δ acquisitions      | +207.4         | -             | +12.9%        | +19.8          | -             | +1.8%         |
| Δ disposals         | -0.4           | -             | -0.0%         | -0.2           | -             | -0.0%         |
| Δ FX                | -44.4          | -2.8%         | -             | +15.7          | +1.5%         | -             |

# Appendix

## Sales by regions and key markets

|                      | 1H 2022/23     |               |               | 1H 2021/22     |               |
|----------------------|----------------|---------------|---------------|----------------|---------------|
|                      | CHF m          | Δ % in LC     | % Group sales | CHF m          | % Group sales |
| EMEA                 | 879.8          | +14.9%        | 47%           | 830.6          | 52%           |
| USA                  | 602.7          | +14.2%        | 33%           | 499.8          | 31%           |
| Americas (excl. USA) | 140.1          | +16.1%        | 8%            | 116.9          | 7%            |
| Asia / Pacific       | 224.0          | +47.1%        | 12%           | 156.6          | 10%           |
| <b>Total Sonova</b>  | <b>1,846.6</b> | <b>+17.9%</b> | <b>100%</b>   | <b>1,603.8</b> | <b>100%</b>   |



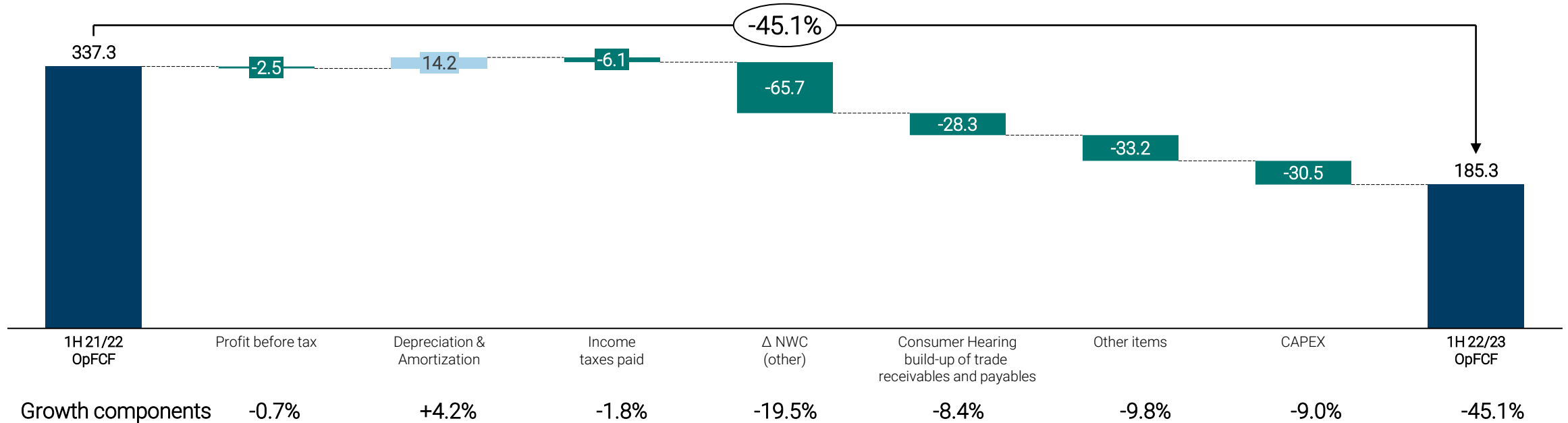
- Robust development in key markets incl. DE, NL and Nordics despite macroeconomic headwinds
- Growth held back by market decline in FR after reimbursement change in 2021 and softness in the UK private market
- Growth held back by declining volumes in the US private market – partly offset by good growth in the VA channel
- Development supported by the recent acquisitions in AC, in particular Alpaca Audiology
- Americas (excl. the US) helped by acquisitions – growth supported by solid performance in CA
- APAC sales lifted by acquisitions, incl. Sennheiser – added to by low comparison base due to lockdowns in AU in PY

► Growth across all regions, supported by acquisitions – Market headwinds in the US

# Appendix

## Sonova Group – Operating Free Cash Flow

in CHF million



- **NWC:** Nearly half of the increase driven by lower payables from payments related to a safety inventory build-up at the end of FY 21/22; remainder primarily from lower accruals associated to payment timing for various business projects as well as lower accruals for equity-based payments due to a lower share price in 2022.
- **Build-up in working capital for Consumer Hearing business:** Acquisition of Sennheiser Consumer Division without receivables and payables.
- **Other items:** Increased lease payments related to AC network expansion, movements in financial assets and lower financial expenses.

# Appendix

## Cash flow statement

|                                            | 1H 2022/23   |               | 1H 2021/22   |
|--------------------------------------------|--------------|---------------|--------------|
|                                            | CHF m        | Δ % in CHF    | CHF m        |
| Income before taxes                        | 350.5        | -0.7%         | 353.0        |
| <i>Depreciation &amp; amortization</i>     | 119.0        | +13.5%        | 104.8        |
| <i>Working capital</i>                     | -142.1       | +195.4%       | -48.1        |
| <i>Other cash effects</i>                  | -2.1         | -119.8%       | 10.6         |
| <i>Tax paid</i>                            | -37.3        | +19.2%        | -31.3        |
| <i>Financial result</i>                    | 15.0         | -27.5%        | 20.7         |
| <b>Operating cash flow</b>                 | <b>303.0</b> | <b>-26.1%</b> | <b>409.8</b> |
| <i>Payments for lease liabilities</i>      | -39.5        | +19.0%        | -33.2        |
| <i>Capex</i>                               | -68.7        | +80.1%        | -38.1        |
| <i>Other movements in financial assets</i> | -9.6         | +708.3%       | -1.2         |
| <b>Operating free cash flow</b>            | <b>185.3</b> | <b>-45.1%</b> | <b>337.3</b> |
| <i>Net M&amp;A</i>                         | -85.7        | +16.3%        | -73.7        |
| <b>Free cash flow</b>                      | <b>99.5</b>  | <b>-62.3%</b> | <b>263.6</b> |
| Cash flow from financing activities        | -463.6       | NM            | -546.6       |

# Appendix

## Balance sheet

| CHF m                            | 30 Sep 2022 | 30 Sep 2021 | Comments                                                                                             |
|----------------------------------|-------------|-------------|------------------------------------------------------------------------------------------------------|
| Days sales outstanding (DSO)     | 51          | 54          | – Continued strong receivable collection                                                             |
| Days inventory outstanding (DIO) | 148         | 149         | – Reduction from process improvement vs. year end<br>– Impacted by safety stock and product launches |
| Capital employed                 | 3,498.1     | 2,917.2     | – Higher intangibles from acquisitions                                                               |
| ROCE <small>(reported)</small>   | 23.4%       | 27.3%       | – YOY development driven by acquisitions and profit development                                      |
| Net debt                         | 1,497.3     | 345.3       | – Increase related to share buyback program, dividend payments and step-up in M&A                    |
| Net debt/EBITDA                  | 1.5x        | 0.3x        |                                                                                                      |

Note: DSO and DIO calculated on a 90-day basis; net debt/EBITDA ratio calculated based on net debt as of 30 September 2022, divided by 12-months rolling reported EBITDA.

► Continued strong receivable collection – Higher leverage as a result of share buyback program and M&A

# Appendix

## Non-GAAP adjustments

|                          | iH 2022/23 | Adjustments |                     |   |                                 | iH 2022/23 |                   |       |          |
|--------------------------|------------|-------------|---------------------|---|---------------------------------|------------|-------------------|-------|----------|
| in CHF million           | Reported   | ①           | Restructuring costs | ② | Transaction & integration costs | ③          | Patent litigation | Total | Adjusted |
| Sales                    | 1,846.6    |             | -                   |   | -                               |            | -                 | -     | 1,846.6  |
| Cost of sales            | -563.0     |             | +0.7                |   | -                               |            | -                 | +0.7  | -562.2   |
| Gross profit             | 1,283.7    |             | +0.7                |   | -                               |            | -                 | +0.7  | 1,284.4  |
| Research & development   | -119.2     |             | +0.0                |   | -                               |            | -                 | +0.0  | -119.2   |
| Sales & marketing        | -617.4     |             | +2.6                |   | +1.6                            |            | -                 | +4.2  | -613.1   |
| General & administration | -155.3     |             | -0.6                |   | +0.9                            |            | +1.0              | +1.3  | -154.0   |
| Other income/(expenses)  | -0.0       |             | -                   |   | -                               |            | -                 | -     | -0.0     |
| Total OPEX               | -891.8     |             | +2.0                |   | +2.5                            |            | +1.0              | +5.5  | -886.3   |
| EBITA                    | 391.8      |             | +2.8                |   | +2.5                            |            | +1.0              | +6.3  | 398.1    |
|                          |            |             |                     |   |                                 |            |                   |       |          |
| EPS (in CHF)             | 4.81       |             | +0.03               |   | +0.04                           |            | 0.02              | +0.09 | 4.90     |

Note: positive values indicate a positive impact on the adjusted vs. the respective reported financial metric and vice versa.

① **Restructuring:** costs related to structural optimization initiatives

② **Transaction & integration:** costs related to the acquisition and integration of the Sennheiser Consumer Division and Alpaca Audiology

③ **Patent litigation:** costs related to patent litigation with MED-EL

# Appendix

Sonova Group – FX impact on sales and margins

## USD/CHF



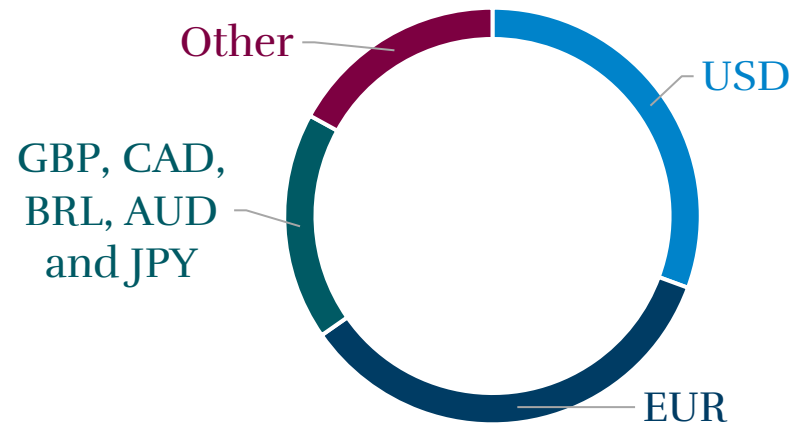
## EUR/CHF



|         | Rate   | Sales              | EBITA              |
|---------|--------|--------------------|--------------------|
| USD/CHF | +/- 5% | +/- CHF 63 million | +/- CHF 17 million |
| EUR/CHF | +/- 5% | +/- CHF 64 million | +/- CHF 24 million |

# Appendix

Sonova Group – Sales by currency and FX rates



|         | 1H-21/22 | 1H-22/23 | Effect<br>1H-22/22 | 2H-21/22 | FY-21/22 | Spot<br>Oct-2022 |
|---------|----------|----------|--------------------|----------|----------|------------------|
| USD     | 0.91     | 0.97     | +                  | 0.92     | 0.92     | 1.00             |
| EUR     | 1.09     | 1.00     | -                  | 1.05     | 1.07     | 0.99             |
| GBP     | 1.27     | 1.17     | -                  | 1.24     | 1.26     | 1.16             |
| CAD     | 0.74     | 0.75     | +                  | 0.73     | 0.73     | 0.73             |
| AUD     | 0.69     | 0.67     | -                  | 0.67     | 0.68     | 0.64             |
| BRL     | 0.17     | 0.19     | +                  | 0.16     | 0.17     | 0.19             |
| JPY 100 | 0.83     | 0.72     | -                  | 0.81     | 0.82     | 0.67             |

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