

SONOVA HEAR THE WORLD

Investor Presentation

May 2024

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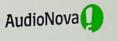
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Strategy and growth drivers

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Sustainable market leader in an attractive industry



Attractive market

- Attractive secular growth drivers
- Significant penetration potential in mild and moderate hearing loss population and high growth developing markets
- Continued potential to innovate "Better Hearing"
- Opportunity to elevate hearing aid adoption and value capture through focus on known comorbidities

Focus on sustainability

- Strong purpose and positive impact on society by providing advanced hearing health care
- IntACT ESG strategy executed Group-wide
- Ambitious climate actions linked to science-based targets
- Industry leading ESG performance, recognized by major rating agencies



Leading market position

- Leading position in the Hearing Industry
- Advanced vertically integrated business model
- Broadest and most advanced product offering
- Global and differentiated distribution network, with scaled direct consumer access

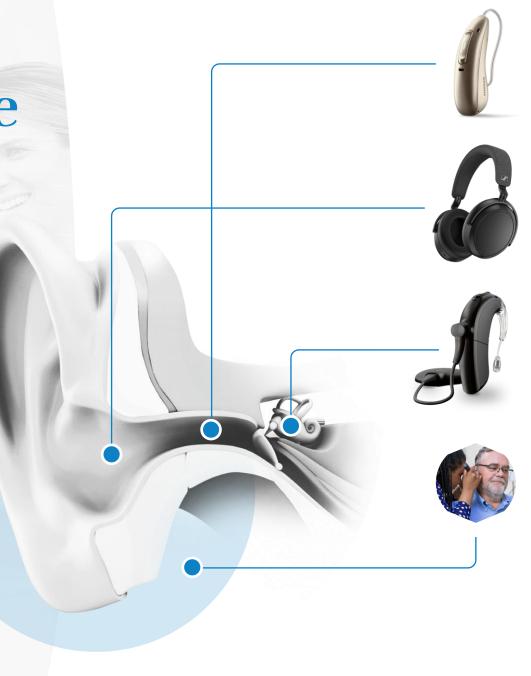
Strong financials

- Attractive profit margins
- Strong balance sheet and cash generation
- Moderate leverage and long-term debt structure at low interest rates
- Significant capacity for organic and inorganic growth investments
- Low tax rate

► The fundamentals of Sonova's business remain strong and offer attractive value creation opportunities

Product and service offering

Broadest and most advanced offering of hearing care solutions



Hearing Instruments PHONAK unitron.

Consumer Hearing

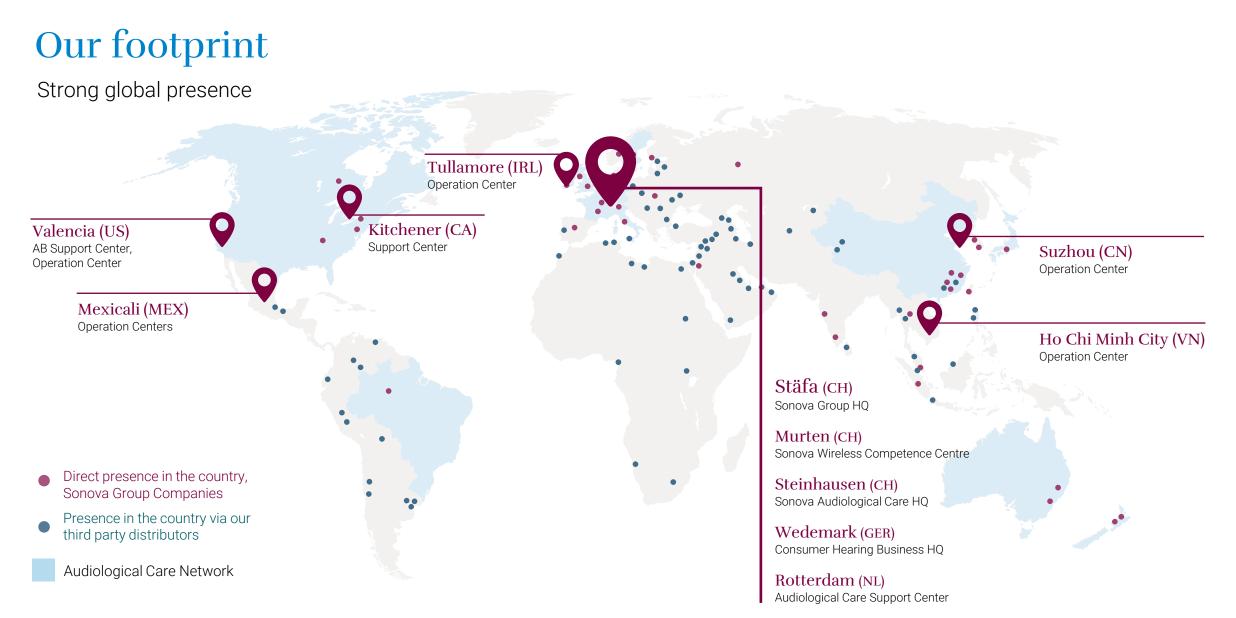
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Cochlear Implants ADVANCED BIONICS



Audiological Care AudioNova

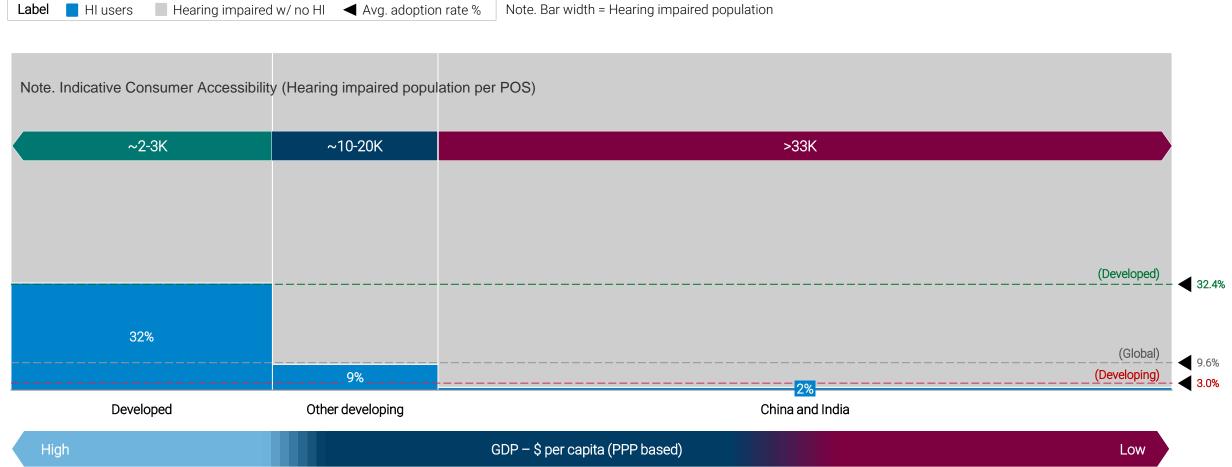
- Individual diagnostics and analysis
- Hearing assessments and counseling, personalized fitting of hearing aids
- · After care and hearing aid maintenance services



Active in >100 countries through subsidiaries in >30 countries and a network of independent distributors

Market potential

Market penetration and access to hearing care

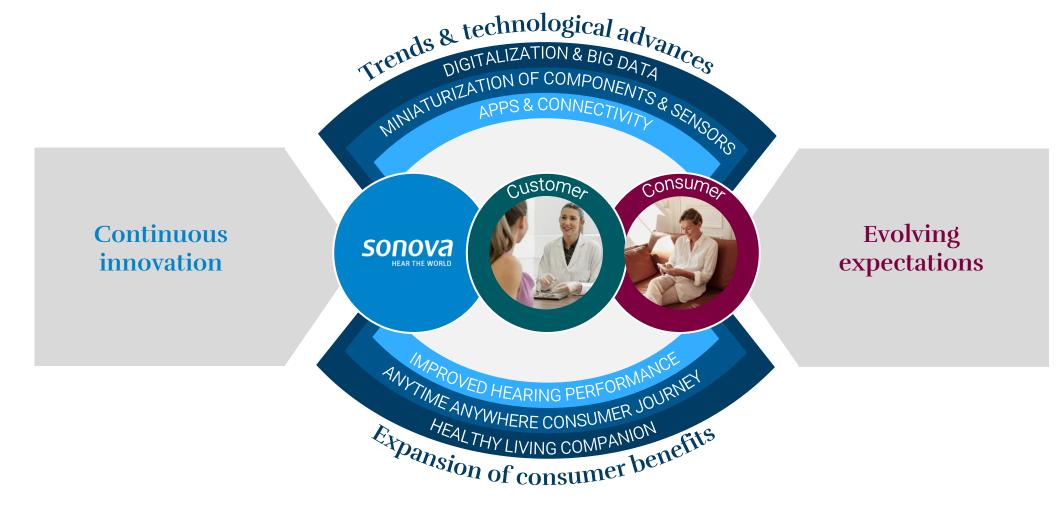


Note: Based on CIA Factbook – Gross domestic product converted to international dollars using purchasing power parity (PPP) rates and divided by total population

Current penetration levels and improving consumer access to hearing care offers significant upside

Market trends

Technological advances and expansion of consumer benefits



Sonova's opportunity: Innovation leadership to address megatrends and to elevate consumer journey

Our strategy

Strategic pillars



Leverage M&A to accelerate growth strategically

Continuous process improvement through Sonova X & structural optimization

Invest in high growth developing markets

Lead innovation in audiological performance & consumer experience

> sonova HEAR THE WORLD Covernance

Expand consumer access through omni-channel audiological care network and consumer device business

Extend reach through multi-channel, value-adding partnerships & commercial excellence

Consistent implementation of our proven strategy continuing

Our growth ambition



Ambition to gain market share through customer-focused growth strategy and strong operational execution



► Mid-term targets and strategy unchanged – Returning to above-market growth and continue margin expansion

Key growth drivers



Customer centricity and growth initiatives driving sustainable, above-market growth

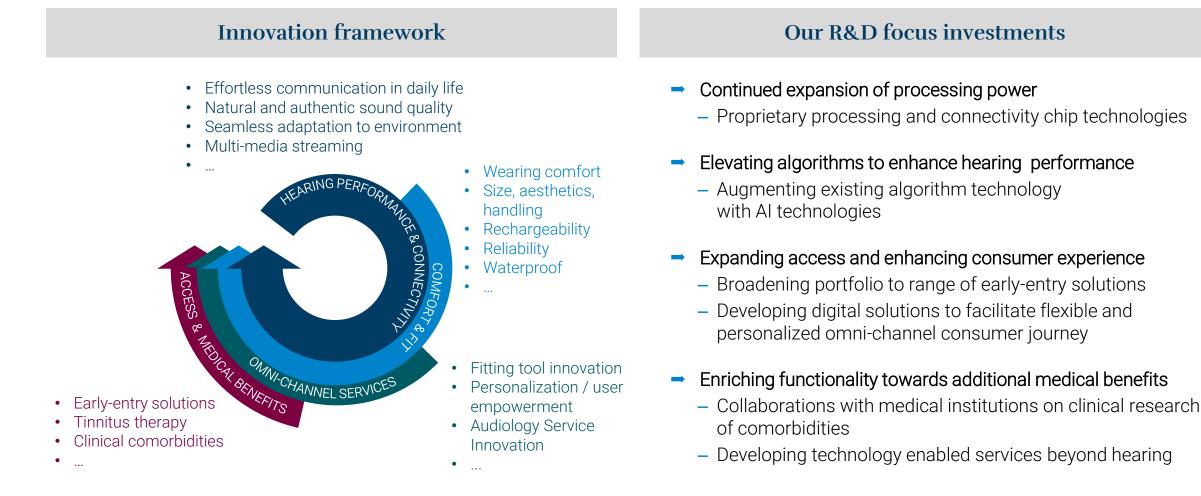
Lead inn	ovation	Broaden consumer access	Deliver commercial excellence	Accelerate high growth markets	
AdvanceExpandaudiological performanceconsumer value					
Pioneer technology & deliver best-in-class audiological performanceDeliver consumer- centric value-add through differentiated solutions		Provide broad consumer access to pinnacle audiological services & solutions	Be the partner of choice through state-of the art & customer- oriented service	Expand presence in markets with high growth potential	
		Key growth drivers			
- Elevate core hearing performance by expanding processing power and algorithms (incl. Al technologies)	 Enhance consumer value though technology-enabled medical services and expand category with early-entry hearing devices 	 Expand network through M&A and greenfield openings Elevate consumer journey through digitization and omni- channel interaction 	 Elevate relationships with B2B customers through value-added services, feet on the street investments and commercial excellence 	 Scale up Audiological Care business network and further build on consumer audio brand in China 	

► Key growth drivers, each with more than CHF 100 million sales upside

Advance hearing innovation & expand consumer value



Building on core strength in hearing aids and driving market expansion



Expanding R&D investments

Our first year with HYSOUND

China – Gaining direct consumer access in largest high growth country

Achievements so far:

- More than 200 clinics in China, per store sales well above market thanks to leading service level and productivity
- Building on well-established digital marketing capabilities
- Cohesive local leadership team in place with new AC leader
- Strong sales growth in FY 2023/24, well above market, despite weaker than anticipated market development

Our path forward:

- Further elevating HYSOUND business by:
 - Expanding the network through greenfield & bolt-ons, participating in accelerating market consolidation
 - Elevating consumer experience both in-store and online
 - Offering leading technology, elevating productivity and improved digital lead generation

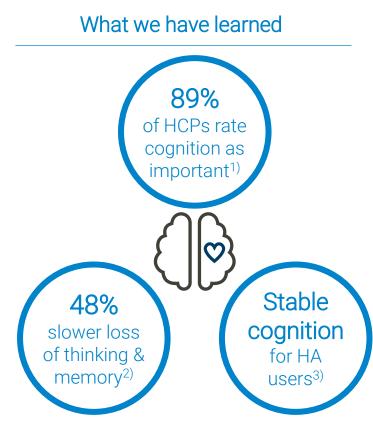
Successful 1st year with attractive opportunities to grow



The relationship of hearing solutions and cognitive health



Phonak's ECHHO Program – Enhancing Cognitive Health via Hearing Optimization



Our belief

Hearing well is vital to living well and linked to social-emotional, cognitive and physical dimensions of well-being

How we respond

- Raise awareness (e.g. ACHIEVE & ENHANCE studies)
- Train & equip the HCP
- Educate potential hearing aid users

Benefits for HCPs

- Differentiated care & better outcomes
- Increased hearing aid adoption
- Enhanced lead generation



Benefits for Sonova

- Enhanced loyalty and trust by HCPs
- Addressing consumers earlier

1) Audiological Care survey (2023). HCP N=203 CA, US, NL (39 male, 163 female, 1 did not disclose)

2) In older adults at increased risk for cognitive decline, hearing intervention slowed down loss of thinking and memory abilities by 48% over 3 years (ACHIEVE).

3) The cognitive health of participants who received hearing care remained stable over 3 years (ENHANCE)

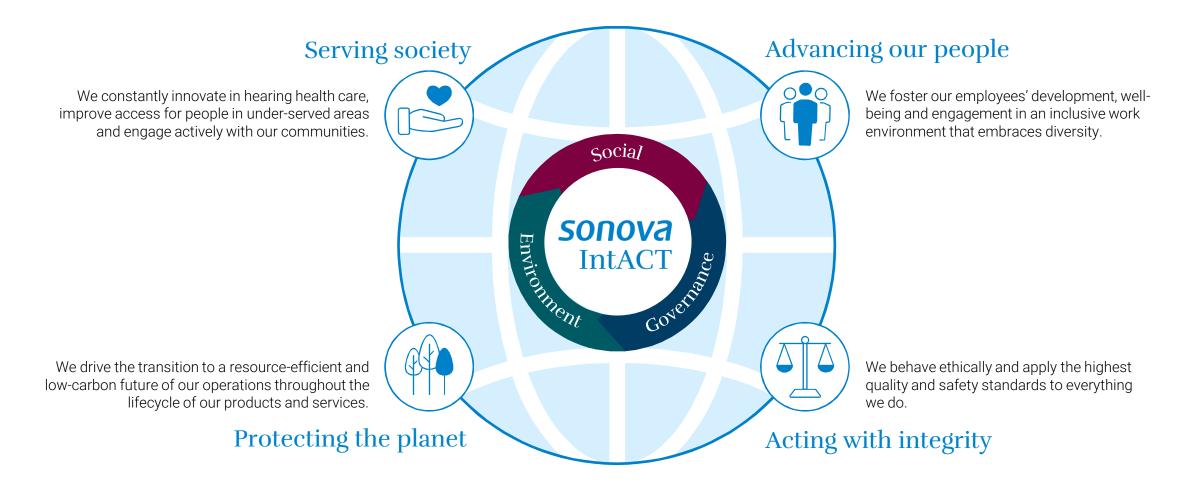
Evidence of link between hearing loss and comorbidities driving awareness and ultimately HI penetration



Sonova's commitment to sustainable success



IntACT – Sonova's ESG Strategy



ESG strategy clustered around four strategic areas

ESG highlights



Overview of selected tangible achievements highlighting continued progress towards our ESG commitments



Environmental

- Reduced greenhouse gas emissions by 28% (Scope 1-3) vs. 2019 (on a comparable basis) and by 12% vs. previous year
- Climate targets officially approved by the Science Based Targets initiative (SBTi)
- 100% renewable electricity globally within our own operations
- Reduced hearing instruments product and transportation packaging weight by 9% vs. previous year



Social

- Increased employee engagement score to 83%, up 1 percentage point vs. previous year
- Share of women in senior management increased to 28.3% (vs. 22.0% in 2022/23) and women in middle management increased to 39.9% (vs. 36.4% in 2022/23)
- Over 500 people leaders trained in "Mental Health First Aid Conversations for Managers"
- More than 4,000 fitted hearing aids through Hear the World Foundation projects



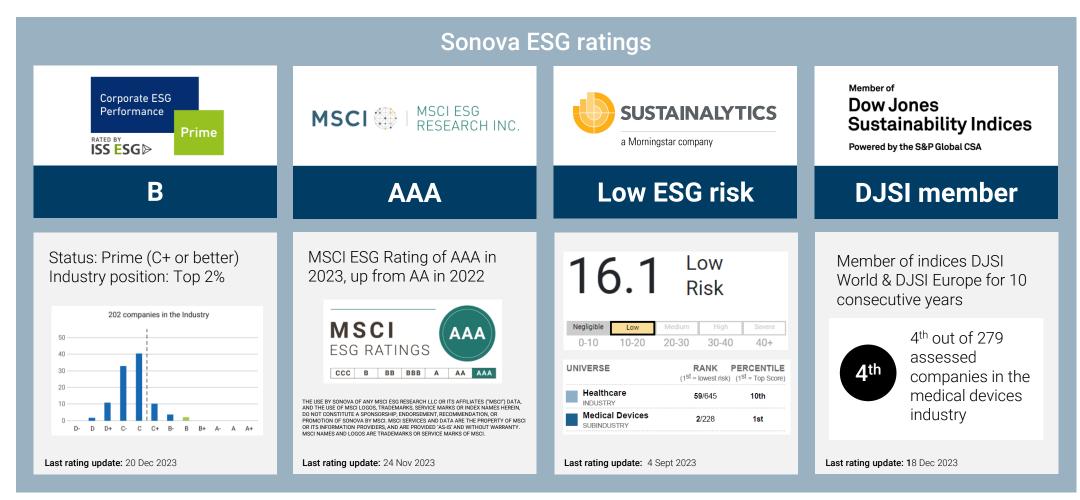
Governance

- Advanced ESG reporting and external assurance to ensure regulatory compliance
- Improved product reliability for hearing instruments (+7%) and cochlear implants (+14%) compared to 2022/23
- Further advanced supplier ESG risk assessments
- ► 10% of the variable cash **compensation** of the MB linked to ESG performance
- Substantial progress on our IntACT ESG strategy achieved in FY 2023/24

ESG ratings



Overview of Sonova's rating results for environmental, social, and governance (ESG) factors



► Major ESG rating agencies give Sonova industry-leading scores



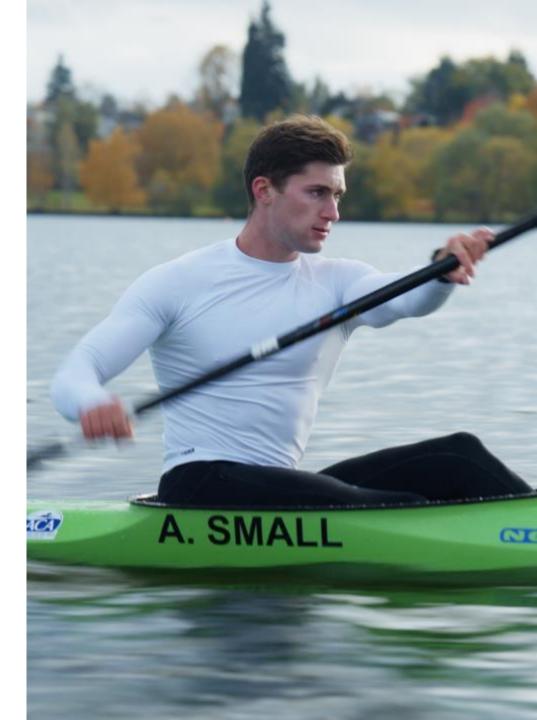
Financial information

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Summary FY 2023/24

- Hearing care markets back to historical growth rates, despite regional differences
- Growth picking up in 2H, with year ending on a positive note
 - HI and CI business with significant sales acceleration in 2H – AC business posting strong YOY growth
 - Difficult consumer electronics markets and temporary gap in product portfolio weighing on CH business
- Positive customer feedback and expanded Lumity portfolio supporting growth in HI business
- Significant exchange rate movements weighing heavily on results – positive impact currently expected for FY 2024/25
- Laid the foundation for continued growth in FY 2024/25 high focus on technology innovation with expansion of processing power and augmentation of algorithms at the core



Sonova Group results

Key highlights – FY 2023/24





and well prepared for a

significant launch year

Note: adj. refers to adjusted figures; for details, please refer to the Appendix.

-8.2% in CHF

(Margin +25bps in LC)

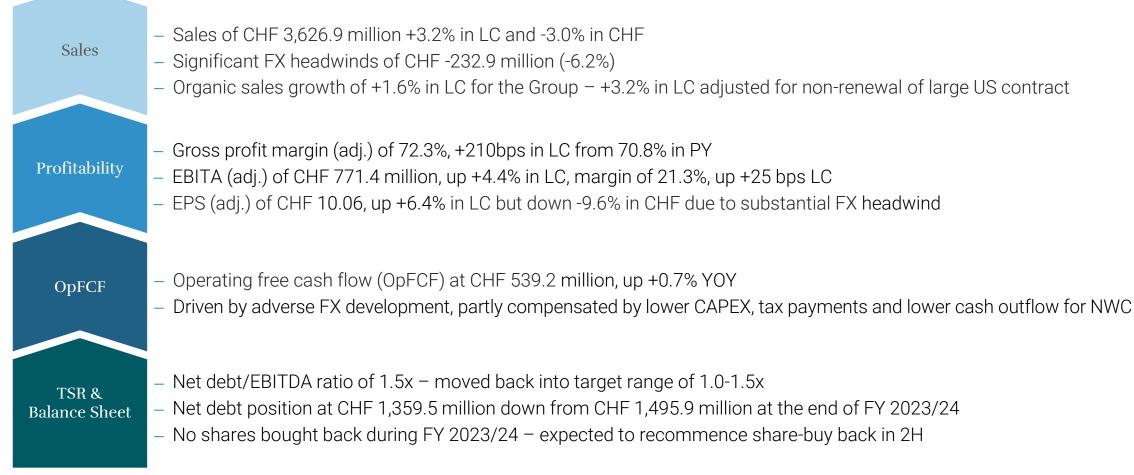
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in FY 2024/25

Financial highlights

Sonova Group



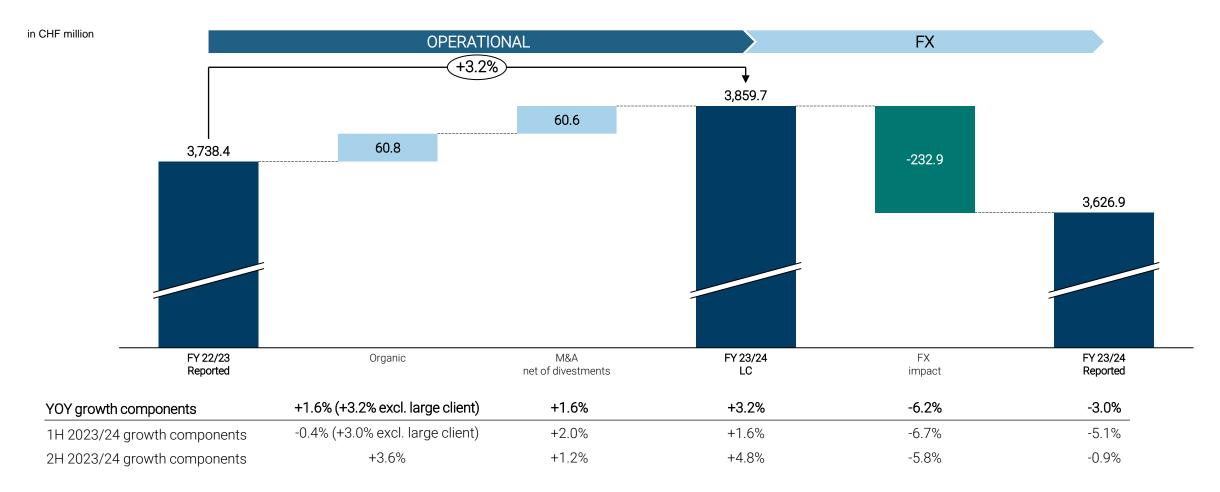


Note: adj. refers to adjusted figures; for details, please refer to the Appendix.

Sonova Group results



Sales components



Ending the year on positive note with sales growth accelerating in 4Q

Hearing Instruments segment



Highlights

Sales CHF 3,348m +3.2% vs. PY in LC +1.5% organic grow	+4.5% v rth Margin:	736m s. PY in LC	 Segment sales Development supported by improving hearing care market – fundamentals back to normal Organic growth accelerating in second half, driven by HI business Strong growth in AC business supported by majority of EU countries and M&A 		
HI business Sales: CHF 1,698m +0.7% vs. PY in LC*	AC business Sales: CHF 1,411m +9.2% vs. PY in LC +4.7% organic growth	CH business Sales: CHF 240m -9.3% vs. PY in LC	 Segment profitability Margin expansion by +30bps in LC, despite higher go-to-market investments to drive sales in 2H Gradual easing of transport and component costs Residual positive pricing impacts from prior year initiatives 		

Note: adj. refers to adjusted figures; for details, please refer to the Appendix.

Organic growth accelerated in 2H – Margin expansion of +30bps in LC despite higher GTM investments

Cochlear Implants segment



Highlights

Sales CHF 278.9m +3.6% vs. PY in LC	EBITA (adj.) CHF 35.1m +3.5% vs. PY in LC Margin: 12.6% Margin YOY: Obps in LC	
System sales CHF 185.5m +6.8% vs. PY in LC	Upgrade sales CHF 93.4m -2.1% vs. PY in LC	

Cochlear implant systems

- Positive YOY growth with sales accelerating to +10.8% in LC in 2H
- Development supported by improving market
- Remote programming capability launched

Upgrades and accessories

 Upgrade sales down due to the lower remaining number of recipients awaiting an upgrade as the Marvel CI sound processor range enters its third post-launch year

Segment profitability

 Strong margin improvement in 2H to 15.3%, driven by operating leverage, operational excellence improvements and fading supply chain issues

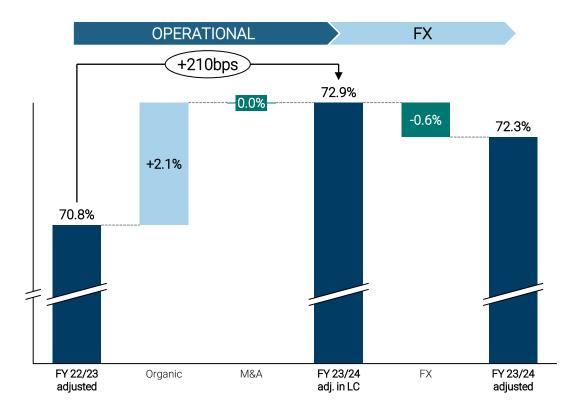
Note: adj. refers to adjusted figures; for details, please refer to the Appendix.

Strong performance in 2H – System sales accelerating and strong sequential improvement in profitability

Gross margin development



Sonova Group



Note: adj. refers to adjusted figures; for details, please refer to the Appendix.

- Gross margin (adj.) increased by +210bps in LC

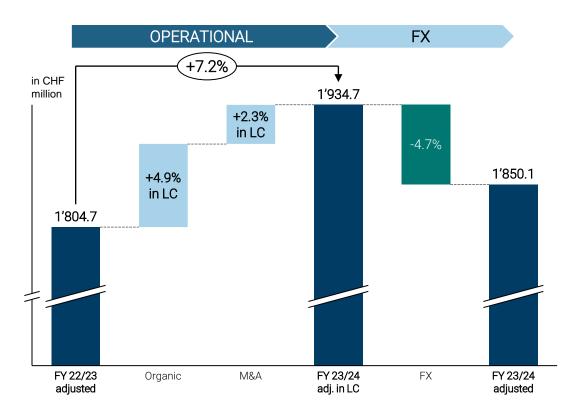
- Margin increase mainly driven by:
 - Continued benefit from continuous process improvements
 - Residual impact from prior year price increases
 - Shift in the business mix due to the higher growth in AC
 - Lower costs for repairs due to improvements in product reliability
 - Easing of headwinds from transport and component costs
- Adverse FX development weighing on GP margin

Gross profit margin increased by +210bps in LC

Development of operating expenses



Sonova Group



Note: adj. refers to adjusted figures; for details, please refer to the Appendix.

- Organic OPEX development driven by business mix shift due to higher growth in the AC business and continued investments in sales & marketing to drive future sales
 - R&D expenses flat in LC and unchanged as % of sales
 - S&M up +8% in LC YOY shift in the business mix due to the higher growth in AC including acquisitions
 - G&A +11% in LC, driven partly by continued investments in IT infrastructure
- FX development reducing OPEX growth in CHF

Mix-shift due to faster growth in AC and growth investments driving up OPEX

Development of operating expenses



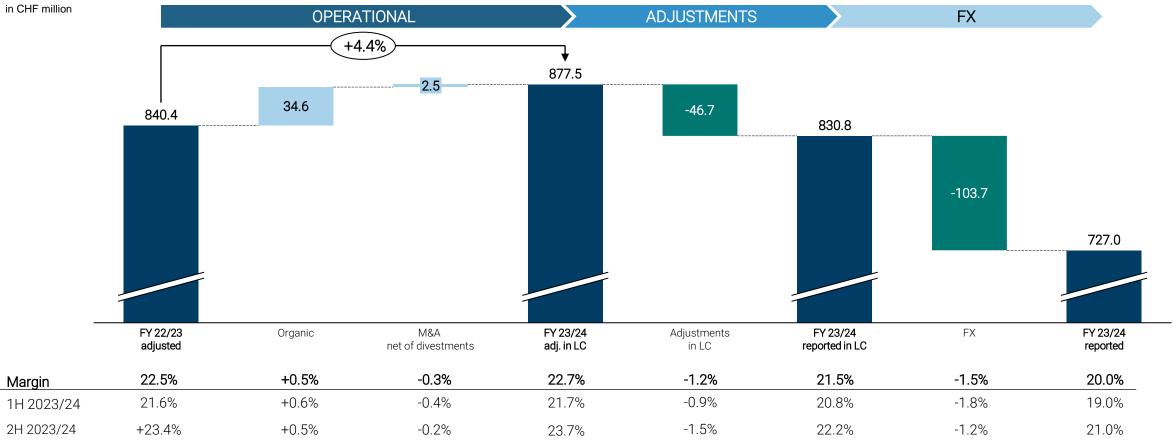
Sonova Group – Expense by category excluding acquisition-related amortization

	FY 2023/24		FY 2022/23	
	CHF m	Δ % in LC	CHF m	Comments
Research & development (adj.) in % of sales	-236.0 6.5%	-0.7%	-242.9 6.5%	 Maintained high level of R&D investment at 6.5% of sales
Sales & marketing (adj.) in % of sales	-1,278.6 35.3%	+7.9%	-1,250.6 33.5%	 Shift in the business mix due to the higher growth in AC including acquisitions
General & administration (adj.) in % of sales	-334.9 9.2%	+11.3%	-311.9 8.3%	 Continued investments in IT-infrastructure
Other income/expenses (adj.)	-0.6	n/m	+0.6	
Total OPEX (adj.) in % of sales	-1,850.1 51.0%	+7.2%	-1,804.7 48.3%	
Adjustments	-33.2	n/m	-31.0	
Total OPEX (reported) in % of sales	-1,883.3 51.9%	+7.3%	-1,835.8 49.1%	

Note: adj. refers to adjusted figures; for details, please refer to the Appendix.

EBITA Components

Sonova Group



Note: adj. refers to adjusted figures; for details, please refer to the Appendix.

Underlying margin improvement despite modest sales growth – Strong FX headwinds weigh on profitability



Key financials

SONOVA HEAR THE WORLD

Sonova Group – Half-year view

CHF m	FY 2023/24	Δ% in LC	Δ% in CHF	2H 2023/24	∆ % in LC	Δ% in CHF	1H 2023/24	Δ% in LC	Δ% in CHF
Sales	3,626.9	+3.2%	-3.0%	1,873.9	+4.8%	-0.9%	1,753.0	+1.6%	-5.1%
Gross profit (adj.)	2,621.5	+6.3%	-0.9%	1,366.3	+6.8%	+0.4%	1,255.2	+5.8%	-2.3%
- Gross profit margin (adj.)	72.3%	+210bps	+150bps	72.9%	+140bps	+100bps	71.6%	+280bps	+200bps
OPEX (adj.)	-1,850.1	+7.2%	+2.5%	-944.9	+7.2%	+2.9%	-905.2	+7.2%	+2.1%
EBITA (adj.)	771.4	+4.4%	-8.2%	421.3	+6.2%	-4.7%	350.0	+2.5%	-12.1%
- EBITA margin (adj.)	21.3%	+25bps	-120bps	22.5%	+30bps	-90bps	20.0%	+20bps	-160bps
EBITA (reported)	727.0	+3.6%	-9.3%	393.7	+7.5%	-3.9%	333.3	-0.4%	-14.9%
EBIT (reported)	669.9	+3.2%	-10.3%	364.4	+6.9%	-4.8%	305.6	-0.7%	-16.0%
Financial result (reported)	-22.6	-28.4%	-27.3%	-10.7	-38.6%	-39.7%	-11.9	-14.7%	-10.7%
Tax (reported)	-37.8	-36.1%	-34.2%	+6.3	n/m	n/m	-44.1	-20.1%	-18.9%
Net profit (reported)	609.5	+8.5%	-7.4%	359.8	+12.6%	-0.6%	249.6	+3.3%	-15.7%

Note: adj. refers to adjusted figures; for details, please refer to the Appendix.

Total shareholder return & cash deployment strategy



Sonova Group

	Sonova TSR strategy	FY 2023/24
1. Acquisitions	Bolt-ons: CHF 70-100 million p.a.Strategic and technology acquisitions	 Total M&A cash-out: approximately CHF 100 million investment into further AC network expansion
2. Attractive dividend	– Maintain payout ratio of around 40%	 CHF 4.30 – payout ratio of 43%
3. Healthy balance sheet	– Targeting net debt/EBITDA ratio of 1.0-1.5x	 Equity ratio of 43.0% Net Debt/EBITDA ratio of 1.5x
4. Share buyback	 Three-year buyback program of up to CHF 1.5 billion from April 2022 until April 2025 	 No shares bought back in FY 2023/24 Expecting to recommence share-buy back in 2H 2024/25 absent any larger acquisitions and subject to cash flow development in CHF

Continued to execute TSR strategy – Share buy-back expected to recommence in 2H 2024/25





Outlook



Outlook

Guidance and mid-term target

FY 2024/25 market and business assumptions

- Global hearing care market back to normal growth at 4-6%
- Lower market growth for North America expected due to high base – further improvement in EU markets driven by FR and DE
- FY2024/25 to benefit from significant new products which will elevate Sonova's industry-leading performance and drive growth
- Due to timing of product launches and associated costs, growth of both sales and profitability to be higher in the second half
- Restructuring and integration costs expected at around CHF 30-40 million in FY 2024/25

FY 2024/25 expected currency impact (based on May 2024 FX)

- Sales growth in CHF to be lifted by ~1-2%-pts
- Adj. EBITA growth in CHF to be lifted by ~2-3%-pts

In LC	Guidance FY 2024/25
Sales growth	+6% to +9% p.a.
adj. EBITA growth	+7% to +11% p.a.

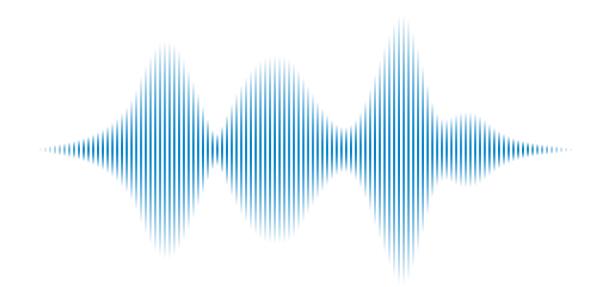
Note: adj. refers to adjusted figures; for details, please refer to the Appendix.

► Significant product launches in FY24/25 to elevate our competitive performance – Growth skewed to 2H

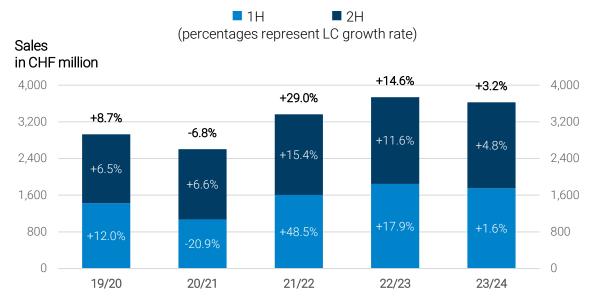


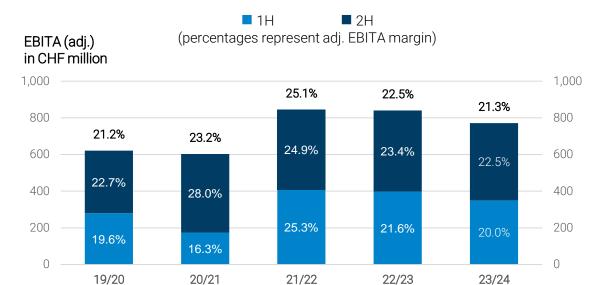






Performance history





	FY 2019/20	FY 2020/21	FY 2021/22	FY 2022/23	FY 2023/24
Sales growth reported	+5.6%	-10.8%	+29.3%	+11.1%	-3.0%
Sales growth in LC	+8.7%	-6.8%	+29.0%	+14.6%	+3.2%
Organic sales growth in LC	+8.1%	-7.1%	+26.6%	+2.3%	+1.6%
EBITA Margin (adj.)	21.2%	23.2%	25.1%	22.5%	21.3%

Note: adj. refers to adjusted figures; for details, please refer to the Appendix.

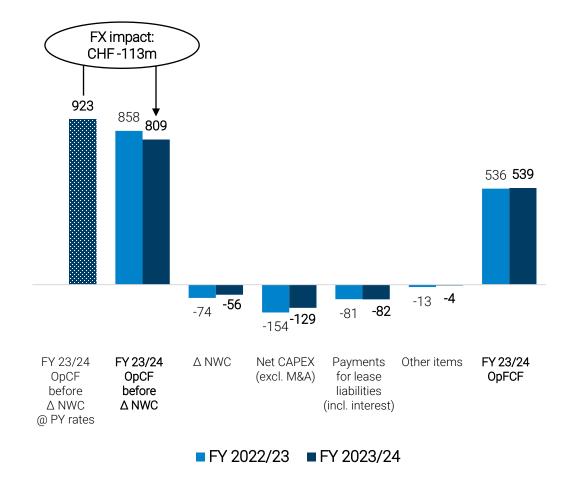


Sales by regions and key markets

	FY 2023/24		2H 202	3/24	1H 2023/24		
	CHF m	Δ% in LC	CHF m	Δ% in LC	CHF m	Δ% in LC	
EMEA	1,859.0	+3.8%	977.4	+3.0%	881.6	+4.8%	
USA	1,074.0	+0.7%	543.4	+6.6%	530.7	-4.6%	
Americas (excl. USA)	264.4	+3.6%	137.9	+8.7%	126.5	-1.2%	
Asia / Pacific	429.4	+7.1%	215.2	+6.4%	214.2	+7.8%	
Total Sonova	3,626.9	+3.2%	1,873.9	+4.8%	1,753.0	+1.6%	

Cash flow development

Sonova Group - Operating Free Cash Flow



- **OpCF before changes in NWC:** Driven by lower income before tax due to CHF 113 million adverse FX impact
- Changes in NWC: Improvement mainly resulting from prior year build-up in working capital for the Consumer Hearing business, partly offset by higher outflow for inventories
- CAPEX: Reduction primarily due to elevated PY investments, partly related to the build-up of a new operating facility for the Americas in Mexico, strict budget control

Driven by significant adverse FX impact on profits – Partly offset by NWC improvement and lower CAPEX

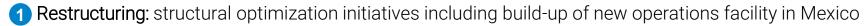
Cash flow statement

	FY 20	FY 2023/24		
	CHF m	∆% in CHF	CHF m	
Income before taxes	647.3	-9.5%	715.6	
Depreciation & amortization	246.2	+2.7%	239.7	
Working capital	-56.1	-23.9%	-73.7	
Other cash effects	-26.9	+5.1%	-25.5	
Tax paid	-74.6	-14.2%	-86.8	
Financial result	17.3	+18.4%	14.6	
Operating cash flow	753.3	-3.9%	783.9	
Payments for lease liabilities	-81.7	+0.8%	-81.1	
CAPEX	-128.6	-16.6%	-154.3	
Other movements in financial assets	-3.8	-70.9%	-12.9	
Operating free cash flow	539.2	+0.7%	535.6	
Net M&A	-101.6	-61.1%	-261.1	
Free cash flow	437.6	59.4%	274.4	
Cash flow from financing activities	-415.3	-23.8%	-545.2	

Key financials – As reported and adjusted

	FY 2023/24		Adjustments					
in CHF million	Reported	1 Restructuring	2 ^{Transaction &} integration	3 Patent / legal litigation	4 Tax reform	Total	Adjusted	
Sales	3,626.9	-	-	-	-	-	3,626.9	
Cost of sales	-1,016.5	+11.1	-	-	-	+11.1	-1,005.4	
Gross profit	2,610.4	+11.1	-	-	-	+11.1	2,621.5	
Research & Development	-237.5	+1.4	-	-	-	+1.4	-236.0	
Sales & Marketing	-1,290.4	+6.1	+5.7	-	-	+11.8	-1,278.6	
General & Administration	-354.9	+5.0	+4.8	+10.2	-	+20.0	-334.9	
Other income/(expenses)	-0.6	-	-	-	-	-	-0.6	
Total OPEX	-1,883.3	+12.5	+10.5	+10.2	-	+33.2	-1,850.1	
EBITA	727.0	+23.7	+10.5	+10.2	-	+44.3	771.4	
Тах	-37.8	-2.1	-2.2	-1.8	-39.1	-45.2	-82.9	
EPS (in CHF)	10.08	+0.36	+0.14	+0.14	-0.66	-0.01	10.06	

Note: positive values indicate a positive impact on the adjusted vs. the respective reported financial metric and vice versa.



2 Transaction & integration: acquisitions and integrations (Sennheiser Consumer Division, Alpaca and HYSOUND)

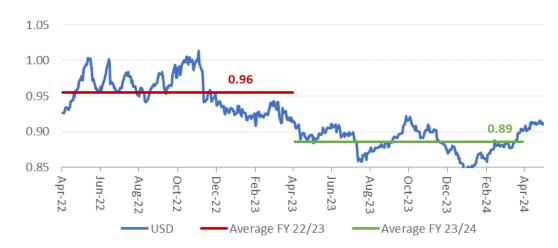
- **3** Patent / legal litigation: patent litigation with MED-EL and other legal settlements
- 4 Tax reform: positive impact from tax reforms



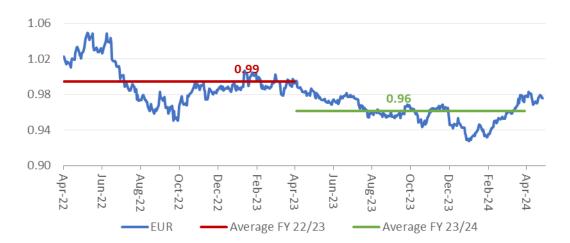


Sonova Group – FX impact on sales and margins

USD/CHF



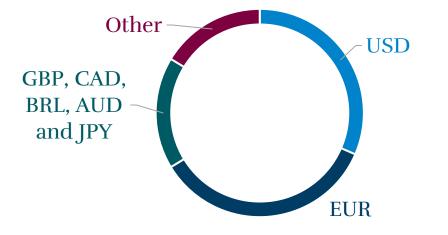
EUR/CHF



	Rate	Sales	EBITA
USD/CHF	+/- 5%	+/- CHF 65 million	+/- CHF 17 million
EUR/CHF	+/- 5%	+/- CHF 70 million	+/- CHF 25 million



Sonova Group – Sales by currency and FX rates



	FY-22/23	1H-23/24	2H-23/24	FY-23/24	Effect FY-23/24	Spot May 8
USD	0.96	0.89	0.88	0.89	-	0.91
EUR	0.99	0.97	0.95	0.96	-	0.98
GBP	1.15	1.12	1.10	1.11	-	1.13
CAD	0.72	0.66	0.65	0.66	-	0.66
AUD	0.65	0.59	0.58	0.58	-	0.60
BRL	0.19	0.18	0.18	0.18	-	0.18
JPY 100	0.70	0.63	0.59	0.61	-	0.59

Investor relations contacts





Thomas Bernhardsgruetter Senior Director Investor Relations

+41 58 928 33 44
 +41 79 618 28 07
 Thomas.Bernhardsgruetter@sonova.com

Jessica Grassi Director Investor Relations

+41 58 928 33 22
+41 79 416 28 76
Jessica.Grassi@sonova.com



Nicole Jenni Investor Relations Associate

▶ +41 58 928 33 21
 № Nicole.Jenni@sonova.com

Sonova Group Headquarters

- Laubisrütistrasse 28
 CH-8712 Stäfa
 Switzerland
- ir@sonova.com
- Switchboard: +41 58 928 01 01